

# Who eats seaweed? An Australian perspective

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# Abstract

Current seaweed consumption, and attitudes and preferences towards seaweed food products in a Western society are investigated to inform the seaweed industry regarding product development and marketing strategies. A national survey of 521 Australian consumers was conducted. About 75% of respondents had eaten seaweed, however only 37% had consumed seaweed regularly over the past 12 months. Key drivers include health and nutritional benefits, taste, and being natural, safe and fresh. Critical barriers are lack of knowledge and familiarity, and the perception that seaweed is expensive. Females and younger, health conscious consumers with higher household incomes and levels of education, who are more adventurous with food (neophilic), and who tend to snack and assign symbolic value to food are more likely to consume seaweed. Recommendations for the emerging seaweed industry in terms of target markets and relevant marketing strategies are presented and areas of further research proposed.

Key words: seaweed consumption; Australia; consumer behaviour; drivers; barriers

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# Introduction

While not being a part of the traditional diet, seaweed is becoming increasingly popular in Western societies, featuring in television cooking shows, restaurant menus, food blogs and recipe books and websites. Internationally renowned UK chef Jamie Oliver recently described seaweed as "the most nutritious vegetable in the world" and devoted an entire episode of his television cooking show "Jamie and Jimmy's Friday Night Feast" to seaweed (Matthews, 2018). Seaweed consumption, in particular that associated with sushi and as an ingredient in snack foods, such as seaweed flavoured crackers, has experienced significant growth in recent times (Altintzoglou, Heide, Wien, & Honkanen, 2016). Of the estimated 12,000 species of seaweed across the globe, about 500 are currently used for human consumption (Prager, 2017). While consumers in Asian countries frequently consume seaweed, it is typically not part of the traditional diet for most Western countries (Brownlee, Fairclough, Hall, & Paxman, 2012; Chapman, Stevant, & Larssen, 2015; Fleurence, 2012; Prager, 2017). There is, however, growth in the seaweed food market in Western societies. In the UK, for example, more than 200 different seaweed food products can be purchased, of which 63% are produced from locally UK sourced seaweed (Bouga & Combet, 2015). Likewise, there are opportunities for the growth of the seaweed industry in other typically Western societies, such as Australia.

Australia has an extensive coastline with over 6,000 different varieties of seaweed, representing a significant opportunity to take advantage of the growing popularity of seaweed by making domestic products. However, before making substantial investment, the emerging seaweed industry needs to develop an understanding of consumers' perceptions of seaweed as a food product and hence, demand and preferences. Gaining acceptance of unfamiliar food

products, such as seaweed, which some consumers may find confronting, will be challenging and thus consumer insight is critical for developing appealing product offerings and developing appropriate branding strategies.

Little is known about Western consumers' attitudes towards seaweed as a food product other than inferential data from the categories of product available for purchase. A search of extant literature revealed very few articles examining consumers and seaweed. In 2017, Prager (2017) published a conceptual article focusing on consumers' perceptions of seaweed food products, and prior to this, Chapman et al. (2015) reported on the potential for including seaweed enhanced products in the Nordic diet. This research aims to address this gap in the body of knowledge by investigating current seaweed consumption and preferences, and understanding consumers' behaviour toward seaweed, along with drivers and barriers of Seaweed consumption seaweed consumption in one typical Western society, namely Australia.

# *Health and nutritional benefits*

Consumers are increasingly more health-conscious, with research indicating that women tend to be more health-conscious than men (Beardsworth et al., 2002; Fagerli & Wandel, 1999; Gould, 1988; Kubberød, Ueland, Rødbotten, Westad, & Risvik, 2002; Verbeke, 2005). Seaweed is a functional food that delivers numerous health benefits, including improved digestive track and bone health, and aids prevention of chronic conditions and diseases, such as cardiovascular disease, cancer, diabetes and metabolic syndrome (Bouga & Combet, 2015). There is now clear evidence that the edible varieties of seaweed are highly nutritious, rich in antioxidants and contain beneficial micronutrients (Bouga & Combet, 2015; Gupta & Abu-Ghannam, 2011; Roohinejad et al., 2017). In addition, seaweed is high in dietary fibre

and has been found to aid weight loss through enhanced satiety and reduced fat absorption leading to lower risk of cardiovascular disease (Brownlee et al., 2012; Hall, Fairclough, Mahadevan, & Paxman, 2012). However, little is known about Western consumers' understanding of the potential health and nutritional benefits of seaweed or how they could be delivered via various seaweed product lines.

# Responsibility with food and food safety concerns

In addition to a desire for healthier food, consumers are also becoming increasingly conscious of where their food comes from and how it is produced (Pieniak, Verbeke, Scholderer, Brunsø, & Olsen, 2008). For example, studies of fish consumption have indicated that some consumers are concerned about risks associated with seafood consumption due to chemical and bacterial contamination, and the possibility of being allergic or getting ill from eating fish (Pieniak et al., 2008). Likewise, concerns about food safety associated with seaweed include the potential presence of allergens and pathogens (van der Spiegel, Noordam, & van Der Fels-Klerx, 2013). However, allergens linked to seaweed are rare as compared to fish (Fleurence et al., 2012). There are some risks of toxicity from seaweed consumption linked to high iodine levels, arsenic, heavy metals and contaminants, for example, high levels of arsenic in brown seaweed (Food Standards Australia New Zealand, 2013, 2016). However, these risks are easily mitigated through monitoring of seaweed species and the water within which it is produced (Bouga & Combet, 2015).

#### *Environmental benefits*

Concerns that diets high in red meat lead to health risks, and the associated environmental impacts of livestock farming (e.g. climate change, greenhouse emissions, arable land usage, water usage, etc.), have encouraged consumers to consider replacing meat with healthier, more sustainable and ethical protein, including plants, insects and seaweed (Aiking, 2011; Arioli, Mattner, & Winberg, 2015; de Boer, Schösler, & Boersema, 2013; Duarte, Wu, Xiao, Bruhn, & Krause-Jensen, 2017; Fleurence et al., 2012; Prager, 2017; Verbeke, 2015). For example, research conducted by Mintel (2016) revealed that 58% of German consumers and 44% of UK consumers had "either tried or would like to try algae as a protein source". Not all species of seaweed will be appropriate substitutes as the protein content varies considerably (A. Angell, S. Angell, de Nys, & Paul, 2016; Angell, Mata, de Nys, & Paul, 2016). For instance, protein content can be up to 47% in the nori species used for sushi eziez (Warwicker & Taylor, 2012).

# Sensory characteristics

Taste is a key driver of food choice and has been attributed to increased interest in seaweed as a food (O. Mouritsen, Johansen, & J. Mouritsen, 2013; Tan, Fischer, van Trijp, & Stieger, 2016; Tinellis, 2014). Different species of seaweed have different sensory profiles and respond differently when cooked or processed (Chapman et al., 2015). However, adding seaweed to traditional Nordic dishes, for example, did not negatively impact flavour and even revealed potential for improving texture, appearance and the colour of foods (Chapman et al., 2015). Conversely, other studies have found that the addition of seaweed reduces product acceptability (Fernández-Martín, López-López, Cofrades, & Colmenero, 2009; Jiménez-Colmenero et al., 2010). Research indicates that consumers typically report reduced sensory

appeal for less familiar or novel foods (Arvola, Lähteenmäki, & Tuorila, 1999; Raudenbush & Frank, 1999). Consumers may reject an unfamiliar food, such as seaweed, based purely on its appearance and smell, or due to what Tan et al. (2016) describe as negative "non-sensory associations" (e.g. it is "simply gross").

#### Lack of familiarity and neophobia

Food consumption is highly habitual, complex and multidimensional (Brunsø, Verbeke, Olsen, & Jeppesen, 2009; Köster 2009). Consumer familiarity with a food category reduces uncertainty and perceived risk associated with the potential negative effects of consumption and reduces consumers' scepticism of a product category (Borgogno, Favotto, Corazzin, Cardello, & Piasentier, 2015; Verbeke, Scholderer, & Lähteenmäki, 2009). Hence, despite evident health and environmental benefits, getting consumers in Western societies to replace traditional meats with alternative and unfamiliar sources of protein such as seaweed will be challenging (Chapman et al., 2015; Prager, 2017; Schösler, de Boer, & Boersema, 2012).

Neophobia or the unwillingness to try new or unfamiliar foods results in high failure rates for innovative food products (Barrena & Sánchez, 2012; Gresham, Hafer, & Markowski, 2006; Moreau, Lehamann, & Markman, 2001; Pliner & Hobden, 1992; Tuorila, Meiselman, Bell, Cardello, & Johnson, 1994). Neophobia has been found to differ across age groups, with lower levels of neophobia associated with younger people (Loewen & Pliner, 2000; Tuorila, Lähteenmäki, Pohjalainen, & Lotti, 2001); more educated consumers (Flight, Leppard, & Cox, 2003); males (Meiselman, Mastroianni, Buller, & Edwards, 1999; Nordin, Broman, Garvill, & Nyroos, 2004); and urban consumers as compared to rural consumers (Flight et al., 2003; Tuorila et al., 2001).

## Perceptions of affordability and availability

Price and lack of perceived availability are common barriers to consumption of fresh seafood (Trondsen, Scholderer, Lund, & Eggen, 2003) and fresh fruit and vegetables (Haynes-Maslow, Parsons, Wheeler, & Leone, 2013). Novel foods are typically less readily available and are often perceived to be exclusive and more expensive, thus representing higher purchase costs (i.e. price and effort) for the consumer leading to lower perceptions of customer value (Papista & Kyrstallis, 2013; Perrea, Krystallis, Engelgreen, & Chrysochou, 2017). For example, Verbeke, Sans and van Loo (2015) found that price along with sensory expectations explained consumer lack of acceptance of cultured meat as an alternative source of protein.

#### *Propensity to snack*

Demand for convenient snacks with nutritional and functional benefits has increased in recent times (Potter, Stojceska, & Plunkett, 2013; Rathod & Annapure, 2016). Snacks are a strong growth market estimated to be valued globally at US\$635 billion by 2020, with an increasing demand for functional, organic and natural snacks (Global Industry Analysts, 2015). This propensity for seeking convenient, healthier snack foods represents a real opportunity to introduce seaweed into the Western diet. A research report from Mintel (2016) revealed that food and drink product launches with seaweed flavours increased by 147% in Europe between 2011 and 2015, with 37% of these products being in the snack category.

Consumption of certain "trendy" or novel foods can serve an image and social "status" function, and thus seaweed consumption may have some symbolic value for the consumer (Elliot, 2014; Jain & Srinivasan, 1990; Laurent & Kapferer, 1985; Perrea et al., 2017). For example, Brunsø et al. (2009) found that Belgians considered cooking fish to be "chic", and Juhl and Poulsen (2000) suggested that "it tells something about a person if he/she eats fish". A comparison of Norwegian and Japanese sushi consumers revealed that in addition to health benefits and convenience, eating sushi is considered to be "trendy" (Altintzoglou et al., 2016).

Given the lack of literature on the subject of seaweed consumption, an exploratory model of seaweed consumption (Figure 1) was developed to guide this inquiry. In this research, it is proposed that consumers' intentions to consume seaweed will drive consumption frequency. Consumption frequency and purchase intentions will be associated with key drivers and barriers. However, this association will be mediated by psychological influences over seaweed consumption, including health-consciousness, responsibility with food and concerns about food safety, neophobia, snacking behaviour and symbolic value. It is also proposed that demographic differences may influence purchase intentions and, therefore, seaweed consumption frequency.

INSERT Figure 1: An exploratory model of seaweed consumption.

#### **Materials and Methods**

#### Data collection and sample

A national online survey of Australian consumers (n = 521) was administered in November 2017 through a professionally managed Qualtrics online consumer panel (Qualtrics Pty Ltd, Sydney). Because the Qualtrics panel sample is not a "probability sample", meaning that it will not provide a national representation, we aimed for at least 500 respondents to ensure that there were sufficient numbers (>100) in each age demographic. The survey took approximately 15 minutes to complete. The survey contained questions regarding current seaweed consumption, attitudes towards seaweed as a food product, perceptions of benefits and risks, drivers and barriers to seaweed consumption, preferences and consumption occasions.

A profile of the respondents is provided in Table 1. Given respondents were screened for being at least a joint grocery shopper for the household, responses are skewed towards females. In line with the ethnic make-up of the Australian society, nearly three-quarters of the respondents (73.5%) identified as white Australian, 8.8% identified as being Asian, and 7.1% as European.

INSERT Table 1: Respondent profile.

#### Questionnaire and scaling

In order to distinguish seaweed consumption from sushi consumption, which we suspected was the most prominent form of seaweed consumed in Australia, the respondents were first introduced to the purpose of the survey. After responding to socio-demographic questions, a series of open-ended questions related to seaweed were asked (i.e., "What is the first thing that comes to mind when you hear the word "seaweed"?, "Complete the following sentences: "When I think about eating seaweed, I ...", and "Eating seaweed is ...". The wide range of responses indicate that the respondents were or became aware of seaweed as a wider food category than just sushi wrappings (i.e., as a proxy for self-reported familiarity).

Seaweed consumption was measured on three variables: (1) Have you ever eaten or tasted seaweed? (Yes/No); (2) How often seaweed was consumed in the past 12 months (ranging from never to daily); and (3) Likelihood to consume seaweed in the next 12 months (7 point scale). We asked respondents if they were aware that sushi wrappers were made from seaweed.

To better understand the market for seaweed, relevant constructs such as neophobia, healthconsciousness, responsibility with food and concern about food safety, symbolic value when making food choices, and snacking behaviour were measured. Food neophobia was measured on four items, with three selected from Pliner and Hobden's (1992) Food Neophobia Scale (FNS) and one item from the original Food Related Lifestyle (FRL) instrument (Brunsø & Grunert, 1995). To measure health consciousness, four items were selected from Gould's (1990) health-consciousness scale. Responsibility with food and food safety concern items were based on items from the Modular Food Related Lifestyle (MFRL) Instrument currently under scale development (Birch, Brunsø, Grunert, & Memery, 2017). To measure symbolic value, three items were used from Laurent and Kapferer's (1985) and Jain and Srinivasan's (1990) consumer involvement profile (CIP) scales. Measures for snacking behaviour were based on three items in the original FRL instrument (Brunsø & Grunert, 1995). The items are shown in Appendix 2.

Based on the literature and media articles about benefits and risks of seaweed consumption, respondents were also asked to indicate on a five point Likert-type scale the relevance of a range of reasons for eating or not eating seaweed (Tables 7-8).

Exploratory factor analysis was conducted on the 25 psychological influence items. After removing six non-discriminant and non-converging items, five factors were retained with Cronbach's Alpha values ranging from .85 to .88 (see Appendix 2). Summated scales were made from the factors and used in the subsequent analyses. Statistical analyses were performed using the statistical software SPSS Version 24. Bivariate analyses includes cross tabulation with chi-square statistics and independent sample T-tests.

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#### Results

#### Seaweed Consumption

For analysis purposes, respondents who indicated that they did not know if they had eaten seaweed were removed. Most of the respondents (83.9%) were aware that sushi wrappers were made from seaweed. Of those respondents who were sure that they had or had not eaten seaweed (n= 502), nearly three quarters (74%) reported that they had eaten or tasted seaweed (Table 2). Consumption frequency of seaweed is relatively low with only 37% of the respondents eating seaweed more than once a month in the past 12 months. However, 62% indicated that they would be likely to eat seaweed in the next 12 months. Those who had eaten or tasted seaweed in the past deaten or tasted seaweed in the next 12 months. Those who had eaten or tasted seaweed in the past (8%) ( $\chi^2 = 149.84$ , p = .000). The demographic differences associated with seaweed consumption were then tested (Table 2).

INSERT Table 2: Demographic differences associated with seaweed consumption.

There were no differences on the basis of gender for having eaten or tasted seaweed or for the likelihood of consuming seaweed in the next 12 months. However, more females (41%) than males (32%) reported having consumed seaweed more than once per month in past 12 months ( $\chi^2 = 4.52$ , p = .03). Respondents with the main role of shopping and cooking for their household were more likely to have eaten or tasted seaweed (76%) than those who indicated a joint role (66%) ( $\chi^2 = 4.08$ , p = .04). However, there were no differences with respect to frequency of consumption in the past 12 months or the likelihood of consuming seaweed in the next 12 months or the likelihood of consuming seaweed in the next 12 months on the basis of shopping and cooking role.

More highly educated people were more likely to have eaten or tasted seaweed ( $\chi^2 = 9.84$ , p = .02), had consumed seaweed more frequently in the past 12 months ( $\chi^2 = 25.57$ , p = .00), and were more likely to consume seaweed in the next 12 months ( $\chi^2 = 21.90$ , p = .00). People with higher household incomes were more likely to have eaten or tasted seaweed ( $\chi^2 = 19.07$ , p = .00), had consumed seaweed more frequently in the past 12 months ( $\chi^2 = 17.01$ , p = .00), and were more likely to consume seaweed in the next 12 months ( $\chi^2 = 9.24$ , p = .03). Younger people were more likely to have eaten or tasted seaweed ( $\chi^2 = 12.09$ , p = .01), and to have consumed seaweed more frequently in the past 12 months ( $\chi^2 = 20.62$ , p = .00). However, younger consumers were no more likely to consume seaweed in the next 12 months ( $\chi^2 = 20.62$ , p = .00).

Respondents were asked to indicate what seaweed products they had consumed (Table 3) and which products they would be willing to eat. The most commonly consumed seaweed product is sushi (70.6%), followed by seaweed flavoured crackers (48.6%), seaweed soup (35.3%),

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and seaweed flavoured snacks (22.6%). Less frequently consumed seaweed products include fresh seaweed in a salad (18.8%) and seaweed flakes or sprinkles (13.6%). Seaweed supplements (5.8%), drinks (3.8%) and jelly/lollies (2.9%) are rarely consumed. There were no significant differences across gender or age in terms of consumption of the different seaweed products.

INSERT Table 3: Seaweed products consumed.

Respondents indicated that they were most willing to consume sushi wrapped in seaweed (62%), followed by seaweed flavoured crackers (60%), seaweed flavoured snacks (54%), and seaweed soup (52%) (Appendix 1). Less than half of the respondents were willing to consume seaweed flakes or sprinkles (47%) or fresh seaweed in a salad (47%). About one-third (33%) indicated that they were willing to consume a seaweed supplement, while about one-quarter would be willing to consume seaweed as a drink (28%) or in a jelly or sweet (25%).

### Eating and dietary preferences

Respondents were also asked about the foods they eat (Table 4). Respondents who had eaten or tasted seaweed in the past were more likely to eat healthier foods such as vegetables, salads, fish/seafood, lentils, pulses, quinoa and couscous. Likewise, increased frequency of consumption of seaweed in the past 12 months was associated with these healthier food choices, as was likelihood to consume seaweed in the next 12 months. Moreover, respondents who eat chicken were more likely to agree that they would be likely to eat seaweed in the next 12 months.

INSERT Table 4: Dietary choices and seaweed consumption.

The majority of respondents (58%) in this study indicated that they eat a varied diet comprising red meat, fish/seafood, eggs and dairy. Another 23% indicated that they prefer red meat, pork and chicken to fish or seafood, while 11% prefer fish and seafood to other meats. Only 5% reported being vegetarian, while 2% reported being vegan or pescatarian respectively.

There were significant differences in seaweed consumption across the dietary preference groups (Table 5). In particular, people who prefer to eat red meat, pork or chicken rather than fish or seafood were significantly less likely to have ever eaten seaweed ( $\chi^2 = 9.56$ , p = .02), to have consumed seaweed in the past 12 months ( $\chi^2 = 16.59$ , p = .01) or to consume seaweed in the next 12 months ( $\chi^2 = 29.28$ , p = .00). People who identified as being either vegetarian, vegan or pescatarian also indicated lower likelihood of consuming seaweed in the next 12 months.

*INSERT Table 5: Dietary preferences and seaweed consumption.* 

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# Psychological influences on seaweed consumption

Exploratory factor analysis revealed five factors (Eigenvalues greater than 1): neophobia (alpha = .85); responsibility with food and food safety (alpha = .88); symbolic value (alpha = .87); health consciousness (alpha = .85) and snacking behaviour (alpha = .85) (see Appendix 2 for details). People with higher levels of neophobia were less likely to have eaten seaweed in the past, had consumed seaweed less frequently in the past 12 months and were less likely to consume seaweed in the next 12 months (Table 6). People who are more mindful of their food consumption (reflected by the factor - responsibility with food and food safety) were more likely to have eaten seaweed in the past, had consumed seaweed in the past, had consumed seaweed more frequently in the past 12 months. Seaweed consumption was more frequent and likely for those who assign symbolic value to food and for those who are more health-conscious. While snacking behaviour did not influence having eaten or tasted seaweed, people with a higher propensity to snack had consumed seaweed more frequently in the past 12 months and are more likely to consume seaweed in the next 12 months.

#### *INSERT Table 6: Psychological influences on seaweed consumption.*

#### *Reasons for eating or not eating seaweed*

The sparse literature on seaweed consumption revealed that drivers of seaweed consumption are primarily associated with health, nutrition and environmental benefits, as well as taste (Bouga & Combet, 2015; Chapman et al., 2015; de Boer et al., 2013; Prager, 2017). Barriers to seaweed consumption are mostly linked to lack of familiarity and neophobia (Chapman et al., 2015; Prager, 2017).

Based on the literature and media articles about benefits and risks of seaweed consumption, respondents were asked to indicate on a five point Likert-type scale about the relevance of a range of reasons for eating (Table 7) or not eating seaweed (Table 8). The most relevant reasons for eating seaweed are linked to functional benefits including being healthy (64%), nutritious (61%), and a natural source of Omega 3 (59%). This finding supports the literature and reflects the consumption of sushi, for example, by Western consumers for health benefits (Altintzoglou et al., 2016). Hedonic reasons such as being tasty (60%), liking seaweed (59%) and considering seaweed to be pleasant (53%) are also relevant reasons for eating seaweed. Other relevant functional reasons include seaweed being fresh (57%), safe to eat (57%), a good source of protein (54%), low in calories (52%), and a good source of iodine (52%); diet variety (51%); and versatility (51%). More than half of the respondents noted that being environmentally friendly (53%) and sustainable (52%) were also relevant reasons for eating seaweed. Respondents likely to eat seaweed in the next 12 months, scored significantly higher (p < .001) on all the relevant reasons for eating seaweed (Table 7) as compared to the respondents who were unlikely to eat seaweed in the next 12 months.

INSERT Table 7: Relevant reasons (drivers) for eating seaweed. Mean scores and standard deviations presented.

In terms of reasons for not eating seaweed (Table 8), the key issues were the lack of knowledge of the product category, including how to prepare it (45%), not having recipes (41%), how long it can be kept (41%), what to serve it with (38%), how to store it (38%) or where to buy seaweed (36%). More than one-third of the respondents (37%) considered seaweed to be expensive. In terms of sensory characteristics, 39% indicated that smell would be a relevant reason for not eating seaweed, while dislike of the taste (37%), not liking

seaweed (34%), dislike of the texture (33%), being unpleasant (33%), disliking the appearance of seaweed (29%), or that it is "weird" (25%) are relevant reasons for not eating seaweed. About one-third of the respondents indicated concern about chemical (37%) or bacterial (36%) contamination, and whether it would be safe to eat (32%) as reasons for not consuming seaweed. About one-quarter of respondents reported concern about seaweed not being good for their health (25%) or being allergic to it (23%) as a reason for not eating seaweed. When comparing the mean scores on the reasons not to eat seaweed (Table 8) between respondents likely and unlikely to eat seaweed in the next 12 months, respondents likely to eat seaweed, scored significantly lower (p < .05) on all reasons, except for not knowing where to buy seaweed and that seaweed is expensive. This indicates that seaweed is generally perceived to be an expensive, specialty product.

INSERT Table 8: Relevant reasons (barriers) for not eating seaweed. Mean scores and Liez Os standard deviations presented.

#### **Discussion and implications**

#### Discussion

The purpose of this study was to investigate current seaweed consumption and preferences, and to understand consumers' attitudes toward seaweed, including key drivers and barriers of seaweed consumption and psychological factors influencing seaweed consumption in Australia. This understanding will allow the emerging seaweed industry in Australia to adopt a demand-driven approach to developing relevant product offerings and targeted branding strategies.

The majority of Australian consumers have eaten seaweed, with just over one-third of respondents (37%) consuming seaweed at least once per month. However, an analysis of seaweed products consumed indicates that consumption is primarily linked to seaweed as an ingredient in sushi and flavouring in seaweed crackers, meaning that consumption levels in terms of volume (i.e. actual weight) may be relatively low, as a single sushi wrapper weighs about two grams and minimal quantities are incorporated into crackers. Hence, current product formats are potentially not delivering health and nutritional benefits promised from inclusion of seaweed in the diet. Moreover, about one-quarter of Australian consumers have never (knowingly at least) eaten seaweed. Just less than two-thirds of Australian consumers (62%) report that it is likely they will consume seaweed in the next 12 months, indicating that Australian consumers are moderately receptive to seaweed products, in particular in the form of more convenient products such as sushi, crackers and snacks.

Our findings indicate that younger consumers, people with higher household incomes and those with higher levels of education are more likely to consume seaweed. Moreover, females report higher levels of consumption in the past 12 months. Thus, the well-educated, younger (under 35 years of age) female is the primary target market for seaweed products. Developing convenient and sophisticated seaweed products with tailored branding that would appeal to this demographic will be critical to the emerging Australian seaweed industry and potentially that of other Western societies.

In keeping with the literature (Prager, 2017), health and nutritional benefits were identified as the most relevant reason for consuming seaweed. More health-conscious consumers are a primary market for seaweed meaning that new product development and marketing claims need to be grounded in evidence and emphasise the significant health and nutritional benefits that can be derived from seaweed consumption. We note the need to address the knowledge gap of how much seaweed and which species must be used to deliver the desired benefits. Page 19 of 43

Furthermore, the environmental and sustainability benefits of seaweed are considered relevant reasons for eating seaweed. This has been addressed in Australia and elsewhere in demonstrating the benefits of integrating seaweed with other seafood production to minimise environmental impacts (Lawton, Mata, de Nys, & Paul, 2013).

Our findings indicated that people who are more mindful in their food choices and the environmental impacts of food, as well as food safety issues, are more likely to eat seaweed. Hence, marketing claims and branding strategies need to reflect this desire for more sustainable and safer food, and this should cover the whole supply chain of harvesting, production and processing of seaweed products. While quite rare, there have been instances where seaweed products have been recalled because of high levels of particular elements (such as arsenic and iodine) (Canadian Food Inspection Agency, 2012; Food Standards Australia New Zealand, 2011a, 2011b, 2018; Wong, 2010). However, there are two important elements to food safety: the first is that it has been a conservative approach by food agencies where the data (i.e. the variation in the elements) is not well understood, in particular, the actual bioavailability to human consumers; the second is educational as all seaweed contains different elements but only one or two species may do so to a problematic level. There are roles for more regular and nuanced testing to be done as with any new industry scale up, and also for aquaculture rather than wild-harvest as this will provide greater control of the seasonal and environmental conditions of the product. That aside, Australian consumers do not appear to be too concerned about the safety of seaweed or the potential for bacterial or chemical contamination. Nevertheless, safety and quality procedures and regulations, such as those developed in France (CEVA, 2014), will be required to remove potential risks of consumption.

Consumers of seaweed are more likely to be adventurous with food and willing to try new products (Altintzoglou et al., 2016). This finding is in keeping with a study in Norway, which

revealed that younger consumers who are highly innovative with their food preparation are more likely to consume a novel food product, such as sushi (Altintzoglou et al., 2016). Providing opportunities for sampling the product and development of innovative seaweed products will appeal to these neophilic consumers. Moreover, facilitating trial and experimentation by ensuring seaweed products are featured on menus, cooking shows, cooking websites and recipe books will encourage consumption by these more adventurous food consumers (e.g. Jamie Oliver, Iron Chef and Nigella Lawson have all featured seaweed).

Conversely, neophobia has been identified as a major obstacle for consuming seaweed. Managing the sensory characteristics of seaweed during product development including smell, appearance and texture will be critical to wider market acceptance. Avoiding aversion or disgust by including seaweed as a minor ingredient in other more familiar products may overcome this barrier, however this brings with it the problematic mismatch between perceived health drivers and ensuring sufficient consumption. Identifying more palatable seaweed products will lead to consumer acceptance (Chapman et al., 2015).

Seaweed consumers are also more likely to assign symbolic value to food choices. Therefore, capitalising on the associations of "you are what you eat" and the potential for seaweed to be considered a "chic" or "trendy" food choice should drive branding strategies and promotional appeals for new seaweed products. Finally, seaweed consumption is linked to a propensity to snack, representing an opportunity for the seaweed industry to develop healthy, tasty and convenient seaweed snacks that would appeal to key target markets. In this respect, snacking may be the most transparent product development strategy, as it is unlikely that 'snackers' believe that they are going to gain direct health benefits, instead gaining indirect benefits by substituting out "unhealthy" options.

Percentage agreement with potential reasons for not consuming seaweed was generally lower than agreement with reasons for consuming seaweed, indicating Australian consumers perceive seaweed consumption to be more associated with drivers or benefits than potential barriers. The most critical barriers to seaweed consumption are lack of familiarity with and lack of knowledge of the product category. Hence, utilising packaging, labelling, point of purchase, and other marketing communication strategies (e.g. social media) to educate consumers on where to buy the product, how to store it, how to prepare and serve it, and providing appealing recipes are critical to increasing seaweed consumption. This will be complicated as there are many different types of seaweeds (e.g. brown, red and green taxonomic groups) and they all have different tastes, texture, appearances and biochemical compositions. There is a risk that one seaweed species or product may deter consumers from tasting others, so some care needs to be taken in differentiating between seaweeds in the marketplace. This may be best be achieved through domestic production to complement the increase in domestic processing of seaweed products using imported ingredients.

Other barriers to seaweed consumption include lack of availability and affordability. Hence, overcoming these perceptions will rely upon developing affordable seaweed foods that represent value for money in order to move beyond the present niche markets into wider distribution in mainstream food outlets.

# Academic and managerial implications

To the best of our knowledge, this is the first time that consumers' current consumption of seaweed and the perceived drivers and barriers to seaweed consumption have been measured and linked to the influence of key psychological variables. A model of seaweed consumption is proposed, including key drivers (e.g. health, nutrition and taste) and barriers (e.g.

knowledge of how to use, prepare and store, and cost), along with moderating variables based on demographic differences and mediating variables based on relevant psychological influences, such as neophobia, health-consciousness, symbolic value, responsibility with food and food safety, and snacking behaviour. This conceptual model will provide a framework for further studies of seaweed consumption. In particular, it has strengthened understanding of influences on consumption of novel and unfamiliar foods within the context of seaweed.

This research provides valuable insights into consumer preferences for a diverse range of seaweed products. The findings have uncovered key barriers and drivers for expanding seaweed consumption, allowing prioritisation of research agendas including new product development, as well as marketing and branding efforts. A profile of the most important seaweed consumer (i.e. female, under 35, highly educated) has been developed and will allow for more targeted product development and branding strategies. A business case for the potential for seaweed to become a new industry in Australia can be developed based on this information and tailored to different business types.

# *Limitations of the research and areas of future research*

This study is confined to an online national survey of 521 Australian consumers. While representative of Western societies in general, future research involving larger samples and in other Western societies across the globe will strengthen understanding. Future studies may utilise other methodologies such as projective techniques to elicit top of mind associations or focus groups to test new product/packaging concepts and associated marketing and branding strategies including the use of marketing claims based on the benefits of seaweed consumption. These qualitative techniques are valuable for gaining rich insights, in particular around emotional responses to and acceptance of novel food.

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# Who eats seaweed? A Australian perspective

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APPENDIX 1: Willingness to eat seaweed products

APPENDIX 2: Psychological influences on seaweed consumption – measurement scales and factor loadings

Table 1: Respondent profile.

Demographics	T	otal
~	n	%
Gender	202	20.0
Male	202	38.8
Female	315	60.5
Prefer not to say	4	0.8
Highest educational level attained		
Primary school	2	0.4
Secondary school	157	30.1
Trade or technical certificate	171	32.8
Undergraduate degree	126	24.2
Postgraduate degree	65	12.5
Annual HOUSEHOLD income after tax (AUD)		
Under AUD40,000	166	31.9
AUD40,000 - 59,999	84	16.1
AUD60,000 - 99,999	133	25.5
AUD100,000 or over	138	26.5
Age category (years)		
18 - 35	177	34.4
35 - 44	100	19.5
45 - 59	135	26.3
60+	102	19.8
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Table 2: Demographic differences associated with seaweed consumption.

Ever eaten seaweed	Eaten >once a month in the past 12 months	Likely to eat in the next 12 months
74%	37%	62%
		(n=272)
70%	32%	63%
76%	41%	61%
$\chi^2 = 2.55 (p = .11)$	$\chi^2 = 4.52 \ (p = .03)$	$\chi^2 = .175 (p = .68)$
	· /	( <b>z</b> )
76%	38%	64%
66%	34%	55%
$\chi^2 = 4.08 \text{ (p}=.04)$	$\chi^2 = 0.61 \text{ (p=.43)}$	$\chi^2 = 2.26 (p=.13)$
65%	25%	52%
75%	35%	46%
78%	46%	57%
83%	57%	82%
$\chi^2 = 9.84 \text{ (p=.02)}$	$\chi^2 = 25.57 \text{ (p}=.00)$	$\chi^2 = 21.90 \text{ (p}=.00)$
64%	30%	55%
68%	30%	55%
		64%
		72%
$\chi^2 = 19.07 \ (p = .00)$	$\chi^2 = 17.01 \ (p=.00)$	$\chi^2 = 9.24 \ (p=.03)$
		65%
		62%
72%	36%	62%
	23%	56%
$\chi^2 = 12.09 (p=.01)$	$\chi^2 = 20.62 \text{ (p=.00)}$	$\chi^2 = 1.76 (p = .62)$
	$\begin{array}{r} seaweed \\\hline74\% \\ (n=370) \\\hline70\% \\76\% \\\chi^2=2.55 \ (p=.11) \\\hline76\% \\66\% \\\chi^2=4.08 \ (p=.04) \\\hline65\% \\75\% \\78\% \\83\% \\\chi^2=9.84 \ (p=.02) \\\hline64\% \\68\% \\76\% \\86\% \\76\% \\86\% \\\chi^2=19.07 \ (p=.00) \\\hline82\% \\73\% \\\hline\end{array}$	seaweedin the past 12 months $74\%$ $37\%$ $(n=370)$ $(n=195)$ $70\%$ $32\%$ $76\%$ $41\%$ $\chi^2=2.55$ (p=.11) $\chi^2=4.52$ (p=.03) $76\%$ $38\%$ $66\%$ $34\%$ $\chi^2=4.08$ (p=.04) $\chi^2=0.61$ (p=.43) $65\%$ $25\%$ $75\%$ $35\%$ $78\%$ $46\%$ $83\%$ $57\%$ $\chi^2=9.84$ (p=.02) $\chi^2=25.57$ (p=.00) $64\%$ $30\%$ $86\%$ $51\%$ $\chi^2=19.07$ (p=.00) $\chi^2=17.01$ (p=.00) $82\%$ $49\%$ $73\%$ $35\%$ $72\%$ $36\%$ $23\%$ $23\%$

# Table 3: Seaweed products consumed.

Seaweed product	Te	otal	
-	n	%	
Sushi rolls wrapped in seaweed	368	70.6	
Seaweed flavoured crackers	253	48.6	
Seaweed in a soup (e.g. Miso)	184	35.3	
Seaweed flavoured snacks	118	22.6	
Fresh seaweed in a salad	98	18.8	
Seaweed flakes or sprinkles	71	13.6	
Seaweed supplement	30	5.8	
Seaweed in a drink (e.g. tea, smoothie)	20	3.8	
Seaweed jelly or lollies	15	2.9	
I have not eaten any of these	105	20.2	

Table 4: Dietary choices and seaweed consumption.

I eat		aten:	Frequency:		Intention:	
	No	Yes	<i><once a<="" i=""></once></i>	<i>&gt;once a</i>	Unlikely	Likely
			month	month		
red meat:	4.7	$4.8^{\rm ns}$	4.8	4.8 <sup>ns</sup>	4.7	4.8 <sup>ns</sup>
lollies, cake, desserts, chocolate:	4.5	4.6 <sup>ns</sup>	4.5	$4.6^{\rm ns}$	4.5	4.7 <sup>ns</sup>
or drink dairy products:	5.4	5.7 <sup>ns</sup>	5.6	$5.6^{\rm ns}$	5.5	5.6 <sup>ns</sup>
chicken:	4.8	5.0 <sup>ns</sup>	4.9	$4.9^{ns}$	4.7	5.1**
fish and seafood:	3.8	4.3**	3.9	4.6***	3.6	4.6***
vegetables:	5.5	$6.0^{***}$	5.8	6.1**	5.6	6.1***
salads:	4.7	5.2 <sup>***</sup>	4.9	5.3**	4.9	5.4***
lentils and pulses:	2.4	3.8***	2.9	3.7***	2.7	3.5***
quinoa and couscous:	2.1	3.1***	2.4	3.5***	2.4	3.2***

ns: no significant; \*\*p < 0.01; \*\*\*p < 0.001.

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Table 5: Dietary preferences and seaweed consumption.

Dietary preference	Eaten seaweed:	Eaten >once a month:	Likely to eat:
I prefer to eat fish but I will eat other animal proteins such as red meat, pork or chicken	83%	44%	71%
I eat red meat, fish/seafood, eggs and dairy	76%	41%	70%
I am vegetarian/ vegan/pescatarian	73%	47%	50%
I prefer to eat red meat, pork and or chicken rather than fish or seafood	63%	22%	42%
	$\chi^2 = 9.56 \ (p = .02)$	$\chi^2 = 16.59 (p=.01)$	$\chi^2 = 29.28 \ (p=.00)$

Table 6: Psychological influences on seaweed consumption.

	Evei	Ever eaten H		y in past onths	Intention in next 12 months		
	No	Yes	< once a month	> once a month	Unlikely	Likely	
Veophobic	4.1	3.3***	3.8	3.2***	4.0	3.2***	
Responsibility/food safety	4.6	$5.0^{**}$	4.8	5.1**	4.5	5.1***	
Symbolic value	3.8	4.3***	4.0	4.5	3.7	$4.5^{***}$	
Health-consciousness	4.5	4.9**	4.7	5.0**	4.4	$5.0^{***}$	
Snacking behaviour	3.6	3.8 <sup>ns</sup>	3.6	$4.0^{**}$	3.5	3.9**	
s: no significant; **p < 0.01; *	-						

Table 7: Relevant reasons (drivers) for eating seaweed. Mean scores and standard deviations

presented.

Reasons for eating seaweed	Mean	SD	% Relevant
It is healthy	3.60	1.25	64
It is nutritious	3.52	1.26	61
It is a natural source of omega 3	3.47	1.27	59
It is tasty	3.46	1.35	60
It is natural	3.45	1.24	60
l like it	3.43	1.35	59
It is safe	3.41	1.26	57
It is fresh	3.40	1.23	57
It is a source of protein	3.35	1.25	54
It is low in calories	3.31	1.29	52
It is sustainable	3.31	1.26	53
It is environmentally friendly	3.31	1.25	53
It is a good source of iodine	3.30	1.24	52
It is pleasant	3.29	1.32	53
It adds variety to my diet	3.27	1.29	51
It is versatile - can be used in different ways	3.27	1.26	51
It is good value for money	3.22	1.24	48
It is convenient	3.22	1.25	47
It is organic	3.16	1.27	48
l like the texture	3.13	1.28	45
It is a natural source of salt	3.12	1.23	43
It would support the seafood industry	2.99	1.23	37
It would support the development of new businesses	2.95	1.20	35
I like the way it looks	2.88	1.22	30
l like the smell	2.81	1.23	29
It is a vegetarian option	2.81	1.31	33
It is a vegan option	2.65	1.29	27
It is novel			21
	2.65 2.63	1.29 1.24	

Table 8: Relevant reasons (barriers) for not eating seaweed. Mean scores and standard

deviations presented.

do not know how to prepare it do not know of any recipes for it it is expensive do not know how long you can keep it do not know what to serve it with	3.12	SD	% Relevant
It is expensive I do not know how long you can keep it		1.30	45
do not know how long you can keep it	3.02	1.29	41
do not know how long you can keep it	3.02	1.26	37
do not know what to serve it with	3.00	1.27	41
do not know what to serve it with	2.98	1.30	38
dislike the smell	2.95	1.31	39
do not know how to store it	2.93	1.26	38
I dislike the taste	2.93	1.39	37
do not know where to buy it	2.93	1.28	36
I'm concerned about chemical contamination	2.92	1.34	37
I'm concerned about bacterial contamination	2.91	1.29	36
do not like it	2.88	1.41	34
dislike the texture	2.85	1.30	33
It is unpleasant	2.82	1.36	33
I'm concerned about how safe it is to eat	2.78	1.29	32
I dislike the way it looks	2.73	1.28	29
It is weird	2.63	1.30	25
I'm concerned it may not be good for my health	2.53	1.28	25
might be allergic to it	2 51	1.29	23

# **APPENDIX 1: Willingness to eat seaweed products**

Seaweed Product	Mean (SD)	% Willing
Sushi rolls wrapped in seaweed	3.58 (1.51)	62.4%
Seaweed flavoured crackers	3.46 (1.39)	59.5%
Seaweed flavoured snacks	3.31 (1.39)	53.7%
Seaweed in a soup (e.g. Miso)	3.30 (1.44)	52.4%
Seaweed flakes or sprinkles	3.16 (1.35)	47.0%
Fresh seaweed in a salad	3.12 (1.38)	47.6%
Seaweed supplement	2.86 (1.27)	33.4%
Seaweed in a drink (e.g. tea, smoothie)	2.63 (1.27)	28.0%
Seaweed jelly or lollies	2.55 (1.25)	25.0%

(Scale: 7 point with 1 = Not at all willing to 7 = Highly willing)

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# APPENDIX 2: Psychological influences on seaweed consumption – measurement scales

# and factor loadings

	F1:	F2:	F3:	F4:	F5:
Responsibility/food safety (Alpha: 0.88):					
I am concerned about the conditions under which the	.836				
food I buy is produced					
I try to choose food that is produced in a sustainable	.791				
way					
I'm concerned about the amount of artificial additives	.780				
and preservatives in food					
It is important to understand the environmental	.741				
impact of our eating habits					
The quality and safety of food nowadays concerns	.697				
me					
Neophobic (Alpha: 0.85):					
I only eat foods which are familiar to me		.823			
I don't trust new foods		.817			
I am afraid to eat things I have never had before		.803			
Food from other cultures looks too weird to eat		.776			
Health consciousness (Alpha: 0.85):					
I'm usually aware of my health			.770		
I reflect about my health a lot			.765		
I'm very self-conscious about my health			.723		
I'm aware of the state of my health as I go through			.685		
the day					
Symbolic value (Alpha: 0.88):					
What and where someone eats, says something about				.866	
who they are as a person	9				
The food you eat is an expression of your personality				.838	
You can tell a lot about a person, by what they eat				.836	
Snacking behaviour (Alpha: 0.85):					
I eat a lot of snacks rather than having set meal times					.85
I tend to snack during the day, which often means I					.85
am not hungry at mealtimes					-
I eat a lot of small meals rather than keeping to fixed					.834
mealtimes					

