

Libraries, museums, and cultural centers in foreign policy and cultural diplomacy: a scoping review

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Title

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Abstract

Purpose

Libraries, museums, and cultural centers have long served as cultural ambassadors and foreign policy instruments, bridging diplomatic relationships among nation-states and institutions. This scoping review aimed to ascertain and understand the emerging areas of research on libraries, museums, and cultural centers in foreign policy and cultural diplomacy within broader research paradigms of international relations, social sciences, education, and library and information studies by systematically mapping key concepts and identifying the types of studies and knowledge gaps.

Design/Methodology/Approach

Using the Joanna Briggs Institute's (JBI) Manual for Evidence Synthesis, relevant peer-reviewed journal articles, books, and book chapters that were published over a wide time period in any language from various databases were systematically examined. Two reviewers worked independently to extract the data and reached a consensus regarding the inclusion criteria using the JBI's data charting template.

Findings

In total, 6,436 citations were screened, and 57 documents were identified as eligible for inclusion. The following sequences were reviewed and explored: study characteristics, theoretical approaches, and research themes. The research themes were grouped into broader ones that included goals, actors, strategies, and instruments. Finally, the concentration and clusters of ideas and gaps that emerged in the identified studies were investigated, resulting in a discussion of the recommendations and directions for future research.

Originality

This first scoping review is a useful tool for investigating the changing and novel roles of libraries, museums, and cultural centers in cultural diplomacy and foreign policy. Although substantial work exists on the topic, the potential remains for interdisciplinary research to challenge and extend the current knowledge about cultural diplomacy practices in libraries, museums, and cultural centers.

Keywords

Libraries, Museums, Cultural centers, Cultural diplomacy, Foreign policy, Cultural relations, Scoping review

Introduction

Libraries, museums, and cultural centers have long been used as foreign policy platforms and instruments for cultural diplomacy (Barnhisel and Turner, 2010; Chambers, 2016; Grincheva, 2019a; Laugesen, 2019; Snow and Cull, 2020). As foreign policy tools, libraries and museums

have served as cultural ambassadors facilitating exchange of ideas, culture, and knowledge (Grincheva, 2019a; Laugesen, 2019; Snow and Cull, 2020). Foreign policy is a set of actions, rules, visions, and goals of a nation-state that guides, positions, and situates its national interests and principles within the international environment (Cooper *et al.*, 2013; Morin and Paquin, 2018). Cultural diplomacy, as an international relations strategy, enables foreign policy to influence attitudes by implementing and communicating identities, ideas, values, and ideologies to the foreign public, which leads to the creation of bilateral and multilateral relationships between actors and sectors in the international community. Foreign cultural policy reflects the state's domestic cultural policy agenda and serves both domestic and foreign publics (Cull, 2008; Gienow-Hecht and Donfried, 2010; Snow and Cull, 2020).

Cultural diplomacy institutions such as libraries, museums, and cultural centers have worked as a foreign policy resource for governments, non-governmental organizations (NGOs), and the private sector to pursue cultural diplomacy and relations (Liland, 1993; Reimann, 2004). Governmental institutions establish a cultural affairs department as part of the foreign affairs' organizational structure to create and advance cultural programs in foreign embassies' libraries, museums, and cultural centers. The Institut Français (1907); the Italian Cultural Center (1926); American Spaces, formerly known as the US Information Agency (1927); the British Council (1934); the Indian Cultural Center (1950); Germany's Goethe-Institut (1951); the Japan Foundation (1972); and Spain's Instituto Cervantes (1991), for instance, have been present on the cultural diplomacy scene for some time. In the last few years, the People's Republic of China's Confucius Institute and Classrooms (2004), the Russian Center for Science and Culture (2008), and the Korean Cultural Center (2009) have entered the international scene. These foreign cultural centers aim at building people-to-people connections with respect to cultural understanding and relationships through government initiatives. Nongovernmental organizations (NGOs), academic institutions, and the private sector also pursued cultural diplomacy and international relations using intellectual infrastructures such as libraries, educational and research centers (Spero, 2018). In the recent years, museums have been implementing global corporatization strategies and franchising for building international partnerships abroad (Grincheva, 2019a).

Prieto Gutierrez (2016) observed that there are around 3,745 foreign cultural centers globally that actively promote cultural diplomacy and cultural—political discourse. The study indicated the technical aspects of the organization of foreign cultural centers' management in terms of library management systems and budget management. However, there is a dearth of indepth knowledge regarding the motives, goals, strategies, and future implications of these centers in cultural diplomacy and foreign policy. Line (2003) found that few studies on cultural centers during the Cold War discuss cultural diplomacy goals and strategies of the Allied and Soviet Bloc countries using library- and museum-related programs, but he stressed that the studies in question were outdated and did not reflect the extant research.

Twenty-first century international affairs need to address what Joseph Nye (2004) called the "paradox of plenty" or the information overload (Gross, 1964) caused by the explosion of information in the global information space including online polarization, fake news, post-truth politics, and information warfare between nation-states and the most recent infodemic crisis (Manor, 2019; Serena Giusti and Elisa Piras, 2020). Perhaps, the study on the essential role of libraries, museums, and cultural centers in building cultural diplomacy, international

partnerships, and multilateral cooperation among state and non-state actors is necessary than before and serve as a starting point for novel investigations in the field of study.

Research Question

Case studies have dominated the literature on the nexus between cultural diplomacy and libraries, museums, and cultural centers. (Barnhisel and Turner, 2010; Line, 2003). Given growing interest in the current literature about this research topic across disciplines, the present study reviews and summarizes the research on libraries, cultural centers, and museums concerning foreign policy and cultural diplomacy. It focuses on identifying emerging areas of cultural diplomacy and foreign policy research within the broader research traditions of international relations, social sciences, library and information, and museum studies by exploring the research literature and the implications for future research. The specific aims herein are to map the topics, concepts, methods, and gaps in the field by answering the following question: what are the main research themes, study characteristics, concentration of studies, and gaps in the research on the role of libraries, museums, and cultural centers for foreign policy and cultural diplomacy practices?

The citation index databases Scopus and Web of Science revealed no scoping reviews or other relevant systematic or traditional literature reviews on the topic considered herein. In recent research on cultural diplomacy, Cai (2013) observed the need to systematically develop a mapping framework to track and analyze theoretical and empirical data, particularly concerning identities, perceptions, and behaviors in foreign cultural institutions. Given the numerous available case studies, performing a scoping review as a methodological approach is essential to contribute to a synthesis of the extant knowledge regarding libraries, museums, and cultural centers on foreign policy and cultural diplomacy practices.

Methods

This research employed the JBI Manual for Evidence Synthesis scoping review framework (Peters et al., 2020) that aims to systematically summarize and map knowledge and concepts by describing and identifying the concentration of studies, research gaps, and trends (Arksey and O'Malley, 2005; Colquhoun et al., 2014; Levac et al., 2010; Peters et al., 2020). The concept of a scoping review defines the systematic form of a knowledge synthesis that addresses an exploratory research question to map critical concepts, types of evidence, and gaps in research by systematically searching, selecting, and synthesizing existing knowledge (Colquhoun et al., 2014; Peters et al., 2020; Tricco et al., 2018). Scoping reviews, together with several other review approaches, belong under the umbrella concept of systematic review (Gough et al., 2017; Munn et al., 2018) that specifically aims to provide a rigorous and transparent method for reviewing and mapping a particular research area that is specifically utilized in the social sciences (Arksey and O'Malley, 2005). Scoping reviews differ from systematic reviews, but not in systematic rigor. Systematic reviews usually pose more specific research questions to map the literature and evaluate and appraise research results, such as what treatments work for a specific condition and the usefulness of informing professional practice. Typically, systematic reviews are used in mature research fields such as medicine and biology (Munn et al., 2018).

Inclusion Criteria

Our inclusion criteria were conceptualized using the population, concept, and context framework in the *JBI Manual for Evidence Synthesis*, which is crucial for developing a scoping review.

1. Concept

The studies included centered on the concepts, ideas, and identities of libraries, cultural centers, and museums.

2. Context

The studies selected had to be within the context of either of the following terms: foreign policy; various types of diplomacy, including public diplomacy and cultural diplomacy; or foreign and international relations.

3. Population

Because the studies in this field rarely concern the specific characteristics of individual participants, the population was not used as an inclusion criterion.

4. Study Design

There was no criterion for study design; studies with various designs, such as qualitative or quantitative, were included.

5. Time Period

Our preliminary searches indicated relatively few relevant studies. Because we wanted to map the development from the historical accounts and findings to the evolving themes and ideas in contemporary research, a time limitation would have been counterproductive. Therefore, studies from the earliest available date on each database until December 31, 2020 were included.

6. Field of Study

The broad search scope expected herein meant that studies in the social sciences, humanities, political science, international relations, cultural studies, museum and heritage studies, science and technology, education, and library and information studies were eligible for inclusion.

7. Other Criteria

Only peer-reviewed, published materials in all languages including journal articles, conference papers, books, and book chapters that reported primary research were included.

Information Sources and Search Strategy

We used the following databases: ProQuest's Library and Information Science Abstracts (LISA); EBSCO's Library, Information Science, and Technology Abstracts (LISTA); Scopus; and Web of Science. All the identified documents were imported and compiled using the reference manager Zotero (2020). The search strategy was deliberately broad and aimed to scope peer-reviewed studies across a broad range of disciplines. Two clusters of search terms were used. The first cluster concerned the institutions themselves: library, museum, cultural center, and community center. The second cluster covered foreign policy, including a multitude of terms such as cultural diplomacy, public diplomacy, foreign relations, and international relations. The search string applied in the databases was based on the following search query: (("librar*" OR "cultural center*" OR "cultural center*" OR "community center*" OR "community center*" OR "cultural diplomacy" OR "public diplomacy" OR "foreign policy*" OR "foreign relation*" OR "international relation*")).

Document Selection Process

First, we used the titles, keywords, and abstracts to refine and limit the search, which identified 1,462 documents. Duplicates were removed during the second screening, resulting in 569 documents, followed by a screening of the scholarly peer-reviewed research including various document types, such as books, journal articles, book chapters, review papers, and conference proceedings. Upon excluding editorial articles and gray literature, 72 documents remained for a full-text eligibility screening, which provided 55 documents. Of the 55 full-text documents, 4,974 citations were assessed through a cited reference searching process, after which 2 studies were included. From the total of 4,974 citations and documents, we found 57 studies that were eligible for this scoping review (see Table I).

The document selection process was carried out between May 2020 and January 2021 (see Figure 1).

Data Extraction Process

We extracted the data based on three main sequences: the study characteristics, including the year of publication, the language, the researcher's affiliation and areas of discipline, the type of study and the methods used, and the countries studied or where the research data came from; the theoretical and foundational framework incorporated in the study; and the research themes found in the study. Data extraction was conducted using Zotero (2020) and NVivo (2020); both authors independently reviewed the extracted data items, variables, and codes to ensure transparency, consistency, and accuracy. Coding discrepancies between the authors were easily resolved in most cases, and a consensus was reached. A thematic content analysis of the research results was conducted (Ritchie *et al.*, 2013). The data were manually coded via qualitative data analysis software (NVivo, 2020).

Figure 1. PRISMA diagram

Results

Study Characteristics

Of the 57 studies, most were journal articles. 55 studies were in English; one was in Spanish, and one was in Russian. Most were published between 2010 and 2020 with a large number of publications in 2019 (see Figure 2).

Figure 2. Studies per year of publication and document type

The single or first authors were predominantly affiliated with universities located in the United States (US), the United Kingdom (UK), and Australia (see Table I); a large proportion of the research data collected concerned the US, the UK, and China. While majority of the research data collected are about the US and the UK, there are also a small number of researchers affiliated with various institutions outside China that studied Chinese cultural diplomacy (see Table II).

The journals with more than one article published were the *International Journal of Cultural Policy* (n = 6), *Libraries and Culture* (n = 3), and *Library Trends* (n = 2). Among the 57 single or first authors, most were in the field of library and information science (n = 20), followed by communication and media studies (n = 9); history (n = 6); cultural studies (n = 5); political science (n = 4); arts and visual studies (n = 3); archaeology (n = 3); museum studies (n = 2); anthropology (n = 1); architecture (n = 1); education (n = 1); language and translation studies (n = 1); and sociology (n = 1). The most frequently appearing author was Grincheva with five studies on museums, followed by Prieto Gutierrez with three studies on libraries.

Most of the documents employed qualitative research, in particular, case studies (54 works). There were 44 empirical research studies, 3 explicitly theoretical papers, and 10 studies that were a mix of empirical and theoretical research. Numerous studies used historical and textual analysis and interviews as research methods. Some studies used emerging methodological frameworks such as network mapping and geo-visualization tools to describe the data (see Table III).

Table II. First author's university affiliation by country

Table III. Research data collected and studied by country

Table IV. Study methods

Theoretical Approaches

Diverse theoretical approaches were found in the 57 studies. The concept of soft power formulated by Nye (2004) featured heavily. Historians and political scientists including Cull (2008), Gienow-Hecht and Donfried (2010), Kraske (1985), Ninkovich (1980), and Melissen

(2005) were primarily cited as authors in relation to their foundational perspectives on the concept of cultural and public diplomacy.

1. Soft Power

One highly cited theory was that of soft power. Soft power, as defined by Nye (2004), is the ability to shape preferences and influence the behavior of others through positive attraction to acquire a desired outcome. As described by Hernández (2018) and Kornphanat (2016), the soft power of most countries and institutions emanates from their political values, culture, and foreign policy, which helps them create relationships with partner countries or institutions. Soft power is the driving mechanism for boosting cultural and political attraction and image. Soft power featured in 17 museum-related studies and 7 library-related studies. Based on the case studies, China, France, Japan, Qatar, Russia, Singapore, South Korea, the UK, and the US were among the countries that utilized soft power strategies in cultural diplomacy and foreign policy in relation to cultural institutions (see Table V).

2. Cultural Diplomacy and Public Diplomacy

Theoretical approaches concerning cultural diplomacy were described in the literature. The early studies of Kraske (1985) and Ninkovich (1980) were predominantly cited by some authors to describe the US's national cultural policy as a pioneering plan for a cultural diplomacy strategy. During World War II and the Cold War period, the US State Department created the Division of Cultural Relations with the support of the American Library Association (ALA) to communicate US ideals and values through books and libraries for cultural influence and exchange. Further, some authors cited the taxonomies and histories of public diplomacy by Cull (2008) as a core theoretical concept to justify their claims about countries pursuing cultural transmission or exporting national culture abroad through foreign policy.

Some authors referenced Gienow-Hecht and Donfried's (2010) perspective on a model of cultural diplomacy that aims to connect the efforts of both state or governmental actors and non-state actors such as NGOs, charities, professional associations, and civil society organizations in promoting cultural efforts abroad with an emphasis on a two-way dialogue between the agent and recipient of cultural diplomacy programs. The same applies to Melissen (2005), who deviated from hegemonic Cold War strategies to contemporary public diplomacy practice. He described public diplomacy as an interconnection of a multitude of actors between public affairs' domestic public and public diplomacy's foreign public (see Table V).

Table V. Theoretical approaches

Research Themes

1. Goals

This theme describes the research topics regarding the motives and intentions of countries and cultural institutions to pursue cultural diplomacy and foreign policy.

National identity and national interest: One goal of countries and institutions in implementing foreign policies and cultural diplomacy programs in libraries, museums, and cultural centers was to promote and communicate national identity and ideals by promoting national culture to the foreign public. Such values were present in the literature where government actors were the agents for cultural influence (see Table VI).

Democracy and civic engagement values: Libraries, museums, and cultural centers are beacons of government and with NGOs in some cases export cultural—political ideals. Democracy and democratic values were among the motives of countries and institutions. Civic engagement and values such as the freedom of expression, equality, social justice, and human rights were among the national identities that countries and institutions used to drive foreign policy and cultural diplomacy goals. Conversely, communist values also featured in some goals to spread cultural and political ideals (see Table VI).

Cosmopolitanism and internationalism: The concepts of cosmopolitanism and internationalism were seen in few studies as goals for cultural diplomacy. Cosmopolitanism symbolizes that "all human beings belong to a single community" and "encapsulates the notion of belonging to a larger world than our localities" (Zhang and Guo, 2017). In the museum context, the philosophical underpinnings of cosmopolitanism and internationalism are the main drivers of museums to extend services, programs and activities beyond its national boundaries and make museums universally appealing and acceptable internationally. (see Table VI).

Creativity, innovation, and entrepreneurial values: Several contemporary studies noted that some countries and institutions aimed to promote creativity, innovation, and entrepreneurial values and ideals as part of exporting culture abroad (see Table VI).

Table VI. Goals

2. Actors

The actors or the people involved in cultural diplomacy practices were an important category found in the literature. More than half the studies concerned state or government actors, which includes politicians, diplomats, and library and museum professionals. A few studies discussed non-state actors in the community, like non-governmental organizations, professional organizations, civil society foundations, and the private business sector. Some described the collaboration effort between state and non-state actors in executing foreign policies and cultural diplomacy programs (see Table VII).

Table VII. Actors

3. Strategies

This theme expounded the strategies that countries and institutions followed to attain their goals.

Cultural propaganda: Over half the literature discussed cultural propaganda as a strategy in implementing and achieving governmental influence abroad, particularly during World War II and the Cold War period. The concept of propaganda was commonly associated with studies that argued for national interest and national identity as foreign policy goals and usually entailed a one-way form of cultural influence between the cultural agent and recipient. Cultural propaganda is associated with government and state propaganda (Akagawa, 2014; Kornphanat, 2016; Richards, 2001) and used as a conception for hegemonic and geopolitical powers such as American, British, Chinese Communist, and Soviet Union propaganda (Clarke et al., 2017; Glant, 2016; Guth, 2008; Hart, 2019; Hubbert, 2014; Lincove, 2011; Luke, 2013; Luke and Kersel, 2013; Morinaka, 2019; Zhang and Guo, 2017; Laugesen, 2010). In library, museum, and cultural center practices, it is associated with visual arts and information propaganda (Buchczyk, 2018; Cai, 2013; Glant, 2016; Grincheva, 2015; Guth, 2008; Hart, 2019; Huang, 2019; Hubbert, 2014; Laugesen, 2010; Lincove, 2011; Maack, 2001; Makinen, 2001; Nisbett, 2013, 2013; Prieto Gutierrez, 2015; Prieto Gutierrez and Segado Boj, 2016, 2016; Walden, 2019), with the goals to spread political ideals related to, for example, nationalist, communist, and wartime notions. The dominant concept that was discussed in the literature was Cold War propaganda (Glant, 2016; Grincheva, 2019b; Prieto, 2013; Walden, 2019) between the US and the Soviet Bloc. Nisbett (2013) argued that propaganda was linked to the theory of instrumentalism wherein cultural assets and values are instruments to attain political and economic power (see Table VIII).

Cross-cultural relations: The concept of cross-cultural relations as a strategy for cultural diplomacy programs was viewed as a two-way cultural communication and exchange between the cultural agent and recipient. Few studies sought to explain the library's role in cross-cultural relations and cultural cooperation initiated by NGOs and professional organizations such as the United Nations Educational, Scientific and Cultural Organization, the International Federation of Library Associations and Institutions (IFLA), and the ALA. Some studies described museums and art galleries' role in cross-cultural cooperation involving professional organizations such as the American Alliance of Museums (AAM) and the International Center for the Study of the Preservation and Restoration of Cultural Property (Akagawa, 2014; Beattie *et al.*, 2019; Buchczyk, 2018; Clarke and Woycicka, 2019; Grincheva, 2013a; Huang, 2019; McDonald, 2014); one study detailed the role of NGOs, such as the Asia Society, in museums' cross-cultural relations (Smith *et al.*, 2020) (see Table VIII).

<Table VIII. Policy strategies>

4. Instruments

This theme reflected the instruments and tools (see Table IX) used for the implementation of policy strategies (see Table VIII) and goals (see Table VI) for cultural diplomacy.

Books, languages, and literacies: Most studies explicitly described the use of books, library collections, information, and reference materials to advance foreign policy goals and strategies, especially with countries such as Canada, China, France, Russia, the UK, and the US (Cavell, 2009; Dalton, 2007; Guth, 2008; Laugesen, 2010; Lincove, 2011; Makinen, 2001; Mokia, 1995; Morinaka, 2019; Prieto, 2013; Rajczak, 1997; Richards, 2001; Robbins, 2007). During the Cold War period, the US formed the US Information Agency (USIA) and created the Franklin Book Programs project to promote America's image and values of freedom and democracy by distributing books and establishing libraries in developing nations, particularly in Southeast Asia (Guth, 2008; Laugesen, 2010). The French government invested in the books as an instrument for enrichment, enlightenment, democracy, and the freedom of expression using cultural diplomacy in its libraries throughout Francophone Africa (Maack, 2001). At present, the Chinese government has utilized books and information in its Confucius Institute to further promote Chinese traditional culture and provide information to those who want to study or travel in China (Zhang and Guo, 2017).

The exponential growth of the promotion and spread of books and information by cultural agents led to a boom in the publishing industry (Cain, 2010; Laugesen, 2010; Makinen, 2001; Mokia, 1995; Robbins, 2007). According to Mokia (1995), the US bridges the gap between book publishing and book distribution in the international arena. Most countries in developing nations, particularly in Asia, relied on acquiring books intended for school literacy and education through the US's book aid program during the Cold War. The book aid program was enacted via the US Public Law 265 to fund and distribute American textbooks to partner countries through a bilateral agreement. Makinen (2001) described the case of the Amerikan Suomen Lainan Apurahat ASLA-Fulbright program whereby the US government provided a grant for the acquisition of American textbooks for academic and public libraries in Finland. The book aid grant resulted in more interest in American culture and policies and built an enduring trust and partnership between the US and Finland. In Pakistan and Afghanistan, the Franklin Book Programs have helped translate American books into the local languages, providing suitable materials for school libraries and stimulated educational development in local communities (Robbins, 2007).

A compelling reason for the utilization of books and informational tools in cultural diplomacy was to augment the proliferation of language to facilitate knowledge sharing and cultural exchange through language classes, cultural activities, and political debates and talks that can be found in several studies. Glant (2016) mentioned the USIA's effort to extend American cultural influence on the promotion of American literary texts and fiction materials in Hungary during the Cold War period. In 1942, the US government in partnership with the Rockefeller Foundation and the ALA established a library and a reading room where they could offer English language courses to Mexican people (Prieto, 2013). In Brazil, the US government facilitated translation programs of Brazilian and Portuguese literature into English and US history books into Portuguese to advance language and literature exchange between Brazil and the US, which was facilitated by librarians, writers, publishers, and translators (Morinaka, 2019). Canada also joined the neighboring countries during the Cold War by furthering Canadiana book projects to universities that resulted to Canadian studies programs in Asia and Europe (Cavell, 2009). Currently, Asian countries such as China and South Korea have been using language programs as a tool for cultural diplomacy by acquiring library books and

facilitating language classes at their respective cultural centers to promote cultural awareness and appreciation (Hernández, 2018; Kornphanat, 2016; Zhang and Guo, 2017).

Literacy, education, and reading initiatives were among the tools of libraries for cultural diplomacy programs. Some studies specifically described educational programming such as book clubs and conversation groups, adult and young adult literacy programs, and storytelling activities with children to engage with the foreign public. Prieto Gutierrez and Segado Boj (2016) mentioned that utilizing educational activities and social debates fosters social interaction with the foreign users of the cultural centers. Professional associations such as IFLA and ALA established sister library programs in public libraries that aimed to collaborate and exchange ideas with partner libraries abroad, especially in relation to discussing how to run and implement educational and reading literacy activities for children and young adults in diverse and multicultural communities (Lee and Bolt, 2016). Qatar has used its national museums, universities, and libraries to implement education diplomacy with foreign universities, libraries, and museums that position Qatar as an educational hub for international higher education (Eggeling, 2017).

Librarianship and library exchange programs: The use of books and language and educational materials in the library as an instrument for cultural diplomacy led to the significant influence of and interest in librarianship and library and information science practice. Few studies discussed library management practices and the technical skills needed to organize the collection; however, some mentioned library educational exchanges as a method to learn library practices in different countries. Both government and non-governmental actors, including professional organizations and private foundations, were involved in library consultations and surveys, catalogs and classifications, acquisition and collection development, publishing and translations, and library training and exchange programs for knowledge transfers to partner countries and institutions (Carroll, 1986; Dalton, 2007; Laugesen, 2010; Lor, 2008; Mehra et al., 2018; Ming-yueh Tsay, 1999; Prieto Gutierrez and Segado Boj, 2016; Prieto, 2013; Rajczak, 1997; Richards, 2001; Sergounin, 2000).

Visual and performing arts and exhibitions: In museums, most studies reported the use of visual arts from traditional crafts to contemporary arts and performing arts as an instrument for cultural diplomacy, especially cross-cultural relations and cooperation. A small group of studies highlighted Chinese traveling and loan exhibitions in New Zealand. In the past, Chinese traditional crafts, artworks, and imperial art treasures were used to create cultural bonds between China and New Zealand (Beattie et al., 2019; Beattie and Stevenson, 2019). In the case of Qatar and Kuwait, Islamic civilization and art have been diplomatic agents of museums to introduce the Arab culture globally and create a cultural understanding with different countries (Al-Hammadi, 2017; Fabbri, 2018).

Cultural and traveling exhibitions and performances were described as implementation strategies for cultural relations and diplomacy. In the Cold War period, exhibitions of artworks were seen as agents of political diplomacy across the Iron Curtain region (Buchczyk, 2018). Several studies also cited the use of cross-cultural exhibitions to advance cultural understanding among its citizens, such as in Singapore and France's cultural collaboration (Cai, 2013), Qatar and Singapore's initiative on Islamic arts and cultural exhibition (Al-

Hammadi, 2017), and the case of indigenous cross-cultural exhibition between the US and Australia (McDonald, 2014).

Museology, cultural heritage practices, and museum exchange programs: The predominant factor in the use of arts and cultural exhibition for foreign policy was the need of governments and cultural institutions to advance cultural heritage internationally. The practice of heritage conservation is not seen as a concern of a single country but, rather, a shared action and challenge that must be addressed through cultural relations and cooperation. Thus, museology and cultural heritage practices involving museum professionals such as curators, archaeologists, and conservators were considered agents and instruments for cultural diplomacy, as present in some studies. One example included the conservation projects of the US, Italy, Germany, Hungary, and Turkey that involve monument sites as places and objects for cultural cooperation, which were supported with museum exchange and educational programs and financial grants to enable cooperation (Clarke et al., 2017; Luke, 2013; Luke and Kersel, 2013). Further, Japan has been a leading cultural heritage advocate, disseminating museum practices through exchange programs and direct foreign aid grants overseas (Akagawa, 2014). Moreover, Russia and China have been collaborating for the socalled red tourism development through cultural heritage grant projects and museum exchange programs between the two countries (Fokin and Elts, 2019). The US State Department, in cooperation with the AAM, has implemented museum cooperative projects such as the Museum Connect program to establish mutual cultural understanding and knowledge and create international collaboration initiatives employing various museology practices (Grincheva, 2015, 2016). In the UK, the British Library and British Museum have spearheaded a cultural program for partnership with countries in Africa and the Middle East as well as with India and China (Nisbett, 2013).

Popular culture, digitalization, and innovation: Popular (pop) culture is an emerging instrument and conduit for cultural diplomacy as per the literature. The Japan Foundation has used pop culture diplomacy to promote its anime, food, and video games to improve Japan's international image (Iwabuchi, 2015). The language program of the Korean Cultural Center in Mexico has reached out to youth groups interested in Korean pop culture (Hernández, 2018).

The spread of pop culture stemming from the rise of media and communication strategies for cultural diplomacy can be found in several studies. During the Cold War, print media, radio communications, and films were used in the pursuit of spreading pop culture (Lincove, 2011). Currently, apart from the Confucius Institute, Chinese newspapers, radio, and other media are present in places such as Thailand, targeting ethnic Chinese communities (Kornphanat, 2016).

Several studies described a shift toward digitalization to implement cultural diplomacy programs in response to the demands of the twenty-first-century foreign public. The US State Department has embraced a transformational diplomacy in which a virtual presence is a top priority as a new diplomatic philosophy and practice (Cain, 2010). The participatory element of cultural diplomacy 2.0 has enabled museums to engage with cross-cultural exchanges within the online community (Grincheva, 2013a).

Libraries and cultural centers have invested in the internet and electronic resources (eresources) to support the changing needs of their users. The advent of the internet and information technologies revolutionized information access in the US State Department's information centers by providing their users with electronic resources (Rajczak, 1997), which eventually popularized email and e-resources in library and information resource centers (Simmons, 2005).

Another emerging practice was the use of social media for cultural diplomacy. Prieto Gutierrez and Nunez (2018) described Twitter as a communication tool of Instituto Cervantes to disseminate Spanish cultural and educational information and activities to more than 330,000 followers. Social media also empowered libraries and museums to create their own virtual and digital spaces to serve and engage the community with culture and politics (Grincheva, 2013a; Prieto Gutierrez and Segado Boj, 2016). These emerging practices have impacted how libraries, museums and cultural centers transact with their users. Simmons (2005) reported that the US State Department's information resource center should anticipate future needs and trends. Recently, the US Diplomacy Lab project has empowered the US State Department and US colleges and universities to innovate through research and development. The project provided an innovative and creative opportunity for future library and information professionals to showcase their data management and mapping skills in developing a geographic information system for LBGTQ advocacy (Mehra et al., 2018). Grincheva (2019a) highlighted the project of the Australian Center for the Moving Image and the University of Melbourne's Institute of Public Cultures in developing a geo-visualization tool to measure museums' soft power and cultural influence abroad. The development of digital scholarship and humanities for museums and cultural engagement allowed these institutions to innovate in the field of cultural diplomacy and foreign policies using data and information technology.

Table IX. Instruments

Discussion

This review has discovered a heterogeneous collection of studies varying across different subject areas, institutions, programs, practices, strategies, and processes published in various journals and books from 1986 to December 31, 2020. This signifies that there is a growing interest in this topic but no available review that systematically mapped the literature. The contribution of this article is to analyze how the concepts, theories, and methods in the literature have been developed and describe the concentration of ideas and gaps in the research as well as the implications for future studies.

Concentration of Studies and Research Gaps

Overall, scholars of library and information studies and communication and media studies have published a substantial amount of academic work. However, from 2010 to 2020, there was a significant upsurge in publications by scholars from the fields of history, cultural studies, archaeology, visual arts, and museum studies.

Most of the scholars were affiliated with US and UK universities and research institutes and collected research data from these countries as well. However, this is not the case in the study of Chinese cultural diplomacy, where there is a growing interest on the part of researchers globally in studying China's role in international relations.

All the studies identified were qualitative in nature, tending toward case study research. We discovered a considerable gap in the research methods used: there were no available quantitative surveys to numerically measure hypotheses. This implies the need for research to explore and employ quantitative methods to investigate the programs and practices. Still, there are authors who have used mathematical and computational research techniques such as geo-visualization and data mapping as part of their methodological approach (Grincheva, 2019c; Mehra *et al.*, 2018). Most authors used textual and historical analysis as a research method; a few utilized surveys, interviews, or focus group discussions. However, what was often absent from the studies was the point of view of the cultural receiver or recipient. Few studies demonstrated the perception of users and participants regarding cultural diplomacy programs. Still, there is a scarcity of qualitative and quantitative assessments on the effectiveness of the outcomes and performance of cultural diplomacy programs among cultural recipients.

Studies of libraries in cultural centers appear predominantly from 1986 to 2011; while museums and cultural centers have attracted increasing attention in the last decade (2010–2020). Many studies have defined and theorized museum diplomacy; however, none of the library and information science (LIS) authors used library diplomacy as a theoretical framework to describe the current realities and phenomena.

Joseph Nye's soft power theory remains a constant choice of researchers for their theoretical positions, especially from 2010 to 2020. This theory is commonly used as a research metaphor by more than half of the researchers in the literature, particularly in studies pertaining to museums. The majority of the studies describe museums as a soft power currency of countries to enhance international attractiveness to gain cultural and economic power on the global stage. This is something that we consider a research gap because there was no research available that discussed the potential of soft power strategies in libraries.

At the height of the Cold War, library book programs (Cavell, 2009; Laugesen, 2010; Maack, 2001; Makinen, 2001; Richards, 2001; Robbins, 2007; Sergounin, 2000); book publishing and distribution (Mokia, 1995; Robbins, 2007); library cultural exchanges and programs (Morinaka, 2019); librarianship, library training, and library technology (Richards, 2001); and partnership with professional associations, such as IFLA and academic institutions and universities (Carroll, 1986; Cavell, 2009; Dalton, 2007) were used for information and cultural propaganda to win allegiances abroad. However, despite this, the library's value as an instrument for enlightenment, enrichment, and education (Maack, 2001; Richards, 2001) and an agent for democratic and civic engagement ideals prevailed and remained a positive influence on the foreign public across the globe (Prieto, 2013).

Further, museums work with foreign governments abroad as cultural partners and experts to implement grant-based programs such as cultural heritage conservation and museum training (Akagawa, 2014), archaeological site programs (Luke, 2013; Luke and Kersel, 2013), dark

heritage and memorial site preservation (Clarke *et al.*, 2017; Clarke and Woycicka, 2019) and partnerships with professional associations such as the AAM and the private sector (Grincheva, 2013a, 2015, 2019b), to practice collaborative cultural relations in a liberal independent framework (Walden, 2019) and are not governed by states' foreign policy agendas and processes (Grincheva, 2019b). We found that museum diplomacy works in a hybrid form of cultural diplomacy strategy where cultural agents, both state and non-state actors, work independently toward a shared goal to establish cultural relations with cultural recipients and partners, whereas libraries are mostly attached to and governed by embassies, consulates, and partner cultural organizations, which are mainly mandated by government foreign policy agendas. Only one study described local public libraries and university libraries pursuing cultural partnerships abroad without the mandate of the state foreign policy (Lee and Bolt, 2016). There is a wide gap in the research concerning this matter; LIS researchers need to further explore the role of domestic and local libraries, NGOs, and the private sector for cultural diplomacy and relations.

We discovered that libraries and cultural centers are seen as cultural propaganda instruments of governments (Maack, 2001; Prieto Gutierrez, 2015; Prieto Gutierrez and Segado Boj, 2016; Prieto, 2013; Richards, 2001), while museums are most often viewed as cross-cultural partners (Al-Hammadi, 2017; Cai, 2013; Grincheva, 2016, 2019b). We argue that most museum researchers use soft power theory to understand the museum attractions of both cultural recipients and partners and demonstrate cross-cultural and reciprocal relationships (Al-Hammadi, 2017; Beattie *et al.*, 2019; Cai, 2013; Clarke *et al.*, 2017; Fokin and Elts, 2019; Grincheva, 2019c; Luke and Kersel, 2013). There appears to be an opportunity to bridge and explore how libraries can also generate soft power attraction through a cross-cultural, reciprocal, and multilateral form of cultural diplomacy strategies rather than through simple propaganda.

Emerging Forms of Cultural Diplomacy

1. Collection to Connection

We found two major clusters of policy instruments used for implementing cultural diplomacy programs. The first is the knowledge and cultural transfer, which includes library and museum collections, such as books, e-resources, visual arts, performing arts, languages, cultural heritage and memorial sites, and pop culture as communicated and advocated through cultural diplomacy activities as exhibitions and performances, language and cultural classes, literacy and educational activities, media, digitalization, and publishing programs.

The second cluster is in the professional and cultural skills transfer such as librarianship, library practices and technology programs, and museology and cultural preservation practices, which is implemented through educational exchange programs and grants for cultural skills transfer. The people behind these knowledge, culture, and professional transfers are cultural diplomacy actors such as the state and non-state actors, specifically, the professional and cultural actors who connect and implement the programming, advocacy, and exchange initiatives. Library and museum professional organizations and the academe are the contemporary focal diplomacy actors in connecting culture and communities through knowledge and skills transfer in the international environment. We believe that there is a

continuing interest in studying the role of cultural professionals in the community for cultural diplomacy.

2. Political to Creative Values

We identified that the major agenda and goals for cultural diplomacy and foreign policy are to spread national identity and interests, in particular, political values, such as democratic and communist ideals, to other countries. The number of studies is small, but the notable values found include creative, economic, entrepreneurial, and educational values, in implementing innovation and creative industries for cultural relations and diplomacy. Although mostly libraries and museums for cultural diplomacy were seen as tools to spread political ideals and often linked with cultural imperialism and colonization, a few case studies posit library's educational, creative and innovation values as a tool for multilateral and cross-cultural partnership among communities. This could be an interesting topic for further and future investigation.

3. Going Digital

Studies related to museums have presented up-to-date case studies that noted the role of the internet, social media, and digital tools for museum diplomacy strategies (Grincheva, 2013b, 2019c). Some authors recommended further studies on cultural diplomacy 2.0 (Grincheva, 2013b), digital public diplomacy (Simmons, 2005), and innovation diplomacy (Mehra *et al.*, 2018). Notably, although technology is mentioned frequently in the LIS literature, the studies are dated and do not reflect modern-day digital diplomacy. This is something LIS researchers should explore and analyze in future research.

Libraries and cultural centers faced budgetary issues that forced some of them to discontinue physical lending services and adapt to digital resources and services. (Harper *et al.*, 1998; Prieto Gutierrez and Segado Boj, 2016; Prieto-Gutiérrez and Rubio Núñez, 2018, p. 20; Rajczak, 1997; Simmons, 2005). The linkage between digital services and digital diplomacy could be a potent topic for future research. Contemporary library and museum practices need to be explored to further describe the value of digitalization for diplomacy and international relations.

Limitations

This scoping review is comprehensive in identifying a large body of literature in a multi-disciplinary field including social sciences, humanities, political science, international relations, cultural studies, museum studies, science and technology, education and library and information science and covers all years the databases have existed including 2020. However, the present review is limited to peer-reviewed studies; gray literature such as white papers and reports posit possible contributions in the field but are not included. Although we included all languages, many, possibly relevant, non-English language journals are not represented in the general and discipline specific bibliographical databases.

Conclusion

The 57 studies identified in this study on the cultural diplomacy and foreign policy practices in libraries, museums, and cultural centers revealed a noteworthy upward trajectory of in the number of publications on the topic in the last decade, suggesting a growing interest in the field. Although substantial work exists on the topic, the potential remains for interdisciplinary research to challenge and extend the current information about cultural diplomacy practices in libraries, museums, and cultural centers, including the emerging forms of diplomacy, such as library, museum, creative, and digital diplomacy. We also envisage that the amount of empirical work, quantitative research, and case studies will continue to increase. It is hoped that this first scoping review on the topic will prove to be a useful tool for those who choose to investigate the changing and novel roles of libraries, museums, and cultural centers in relation to cultural diplomacy and foreign policy.

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Table I. List of Studies

No.	Author/s
1.	Akagawa (2014)
2.	Al-Hammadi (2017)
3.	Beattie et al. (2018)
4.	Beattie and Stevenson (2019)
5.	Buchzyk (2018)
6.	Cai (2013)
7.	Cain (2010)
8.	Carroll (1986)
9.	Cavell (2009)
10.	Clarke et al. (2017)
11.	Clarke and Woycicka (2019)
12.	Dalton (2007)
13.	Eggeling (2017)
14.	Fabbri (2018)
15.	Fokin and Elts (2019)
16.	Glant (2016)
17.	Grincheva (2013)
18.	Grincheva (2015)
19.	Grincheva (2016)
20.	Grincheva (2019b)
21.	Grincheva (2019c)
22.	Guth (2008)
23.	Harper et al. (1998)
24.	Hart (2019)
25.	Hernández (2018)
26.	Huang (2019)
27.	Hubbert (2014)
28.	Iwabuchi (2015)
29.	Kornphanat (2016)
30.	Laugesen (2010)
31.	Lee and Bolt (2016)
32.	Lincove (2011)
33.	Lor (2008)
34.	Luke (2013)
35.	Luke and Kersel (2013)
36.	Maack (2001)
37.	Makinen (2001)
38.	McDonald (2014)
39.	Mehra <i>et al.</i> (2018)
40.	Ming-yueh (1999)
41.	Mokia (1995)
42.	Moore and Mann (2020)
43.	Morinaka (2019)
44.	Nisbett (2013)
45.	Prieto-Gutierrez (2015)
46.	Prieto (2013)
47.	Prieto-Gutierrez and Rubio-Nunez (2018)
48.	Prieto-Gutierrez and Segado-Boj (2016)
49.	Rajczak (1997)
50.	Richards (2001)
51.	Robbins (2007)
52.	Sergounin (2000)
53.	Simmons (2005)

54.	Smith et al. (2020)
55.	Walden (2019)
56.	Wang (2018)
57.	Zhang and Guo (2017)

Table II. First author's university affiliation by country

University Affiliation by Country	No. of Researchers
United States	18
United Kingdom	6
Australia	5
Canada	2
Finland	2
Mexico	2
Russia	2
China	1
Denmark	1
Hungary	1
New Zealand	1
Qatar	1
Singapore	1
South Africa	1
Spain	1
Taiwan	1
Thailand	1

Table III. Research data collected and studied by country

Country	Number of Studies	List of Studies
Jnited States	25	7, 8, 9, 12, 16, 17, 18, 22, 30, 31, 33, 35, 36, 37, 39, 40, 41,
		42, 43, 46, 45, 49, 50, 51, 53, 54
Jnited Kingdom	8	5, 23, 24, 32, 36, 44, 55
China	7	3, 4, 15, 26, 27, 29, 57
Russia	5	11, 15, 21, 50, 52
rance	3	6, 36, 45
Germany	3	11, 45, 56
Australia	2	20, 38
apan	2	1, 28
New Zealand	2	3, 4
Qatar	2	2, 13
Singapore	2	2, 6
Spain	2	45, 47
Canada	1	9
taly	1	10
South Korea	1	25
Kuwait	1	14
Romania	1	5
Slovenia	1	10
Turkey	1	34
/arious/Multiple	2	19, 48
countries	=	

Table IV. Study methods

Table IV. Study meth		
Category	Number of Studies	List of Studies
Historical/textual	21	5, 12, 13, 14, 16, 21, 22, 24, 30, 32, 34, 35, 36, 37, 40, 41,
analysis		43, 51, 52, 53, 56
Interview	16	6, 8, 9, 11, 12, 18, 21, 23, 27, 31, 38, 45, 48, 49, 54, 57
Theoretical study	10	1, 2, 4, 10, 13, 20, 25, 44, 52, 55
Survey	7	42, 45, 47, 48, 49, 54, 57
Literature review	3	17, 19, 33
Observation	2	39, 42
Network mapping and	2	20, 39
geo-visualization		

Table V. Theoretical approaches

Table V. Theoretical ap	-	
Author, Year	Number of Studies	List of Studies
Nye, 2004	22	1, 2, 3, 4, 6, 10, 11, 13, 15, 18, 20, 21, 22, 25, 29, 35, 38,
14 1: 2005	12	45, 48, 55, 56, 57
Melissen, 2005	13	1, 3, 4, 11, 13, 17, 18, 20, 21, 25, 35, 48, 57
Cull, 2008	10	3, 4, 6, 10, 24, 25, 32, 45, 56, 57
Gienow-Hecht and	7	6, 10, 17, 19, 21, 35, 55
Donfried, 2010 Kraske, 1985 and Frank	7	6 0 10 36 45 46 40
	1	0, 3, 13, 30, 43, 40, 43
Ninkovich, 1981		6, 9, 19, 36, 45, 46, 49

Table VI. Goals

Table VI. Goals		
Themes	Number of Studies	List of Studies
National interest	18	1, 3, 4, 5, 11, 17, 24, 25, 29, 30, 34, 35, 36, 43, 44, 52, 56, 57
National identity	17	1, 3, 5, 10, 13, 14, 18, 20, 21, 24, 30, 34, 35, 44, 52, 56, 57
Democratic and civic engagement values	15	3, 11, 14, 18, 19, 24, 30, 32, 39, 40, 41, 46, 51, 53, 54
Cosmopolitanism and internationalism	8	10, 11, 13, 19, 20, 34, 35, 57
Creativity, innovation, and entrepreneurial	7	13, 14, 25, 33, 44, 55, 57
values		
Communist values	6	3, 15, 27, 29, 52, 57

Table VII. Actors

ate actors	Number of Studies	List of Studies
	32	1, 2, 4, 5, 6, 7, 10, 11, 13, 14, 15, 16, 22, 23, 24, 25, 27, 28,
ate and non-state	15	30, 32, 36, 37, 43, 45, 47, 48, 49, 50, 53, 55, 56, 57
	15	3, 8, 9, 12, 19, 21, 29, 34, 35, 38, 39, 41, 44, 46, 51
	10	17, 18, 20, 26, 31, 33, 40, 42, 52, 54
on-state actors		17, 18, 20, 26, 31, 33, 40, 42, 52, 54

Table VIII. Policy strategies

Themes	Number of Studies	List of Studies
Cultural propaganda	27	1, 5, 9, 10, 16, 18, 21, 22, 24, 26, 27, 28, 29, 30, 32, 34, 35,
		36, 37, 43, 44, 45, 46, 48, 50, 55, 57
Cross-cultural relations	11	3, 5, 8, 11, 12, 17, 26, 30, 33, 38, 54



Table IX. Instruments

Number of Studies	List of Studies
16	1, 9, 16, 22, 25, 27, 29, 30, 36, 41, 43, 45, 46, 48, 51, 57
15	3, 4, 5, 6, 13, 14, 24, 26, 31, 38, 43, 46, 55, 56, 57
15	9, 13, 17, 21, 25, 29, 30, 31, 37, 42, 43, 45, 48, 50, 57
15	2, 3, 4, 5, 13, 14, 16, 19, 24, 26, 38, 43, 54, 55, 56
14	9, 12, 22, 30, 32, 36, 37, 41, 43, 46, 49, 50, 51, 57
13	7, 17, 23, 31, 36, 39, 42, 47, 48, 49, 50, 53, 57
11	8, 12, 23, 30, 31, 33, 39, 40, 50, 51, 52
9	1, 6, 11, 13, 15, 18, 19, 34, 35
9	1, 6, 12, 16, 23, 25, 28, 29, 43
7	1, 12, 19, 34, 35, 37, 44
5	10, 11, 13, 34, 35
5	13, 25, 39, 42, 53
5	6, 15, 18, 21, 44
5	7, 30, 37, 41, 51
4	25, 48, 49, 53
4	25, 28, 29, 32
3	12, 31, 40
3	17, 47, 48
1	3
	16 15 15 15 14 13 11 9 9 7 5 5 5 4 4 3 3

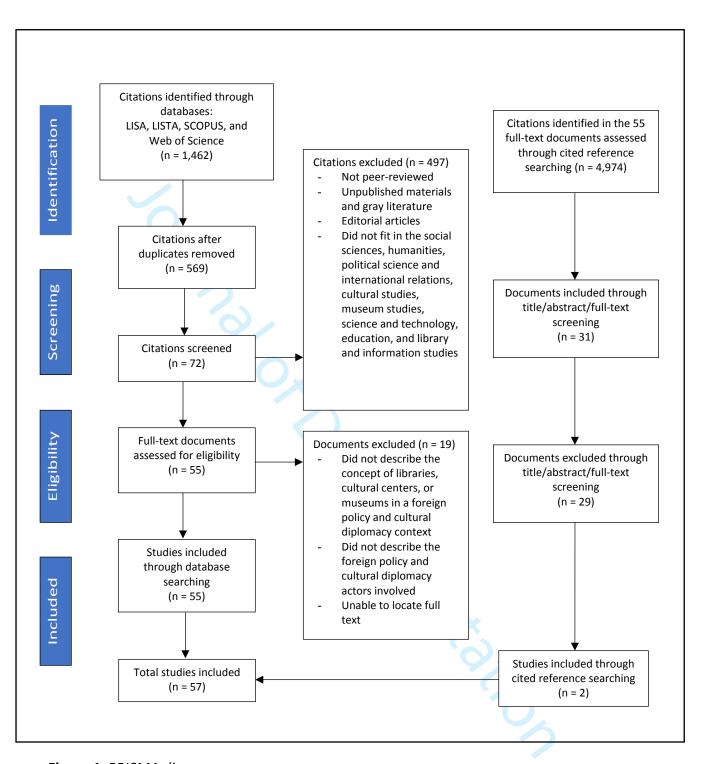


Figure 1. PRISMA diagram

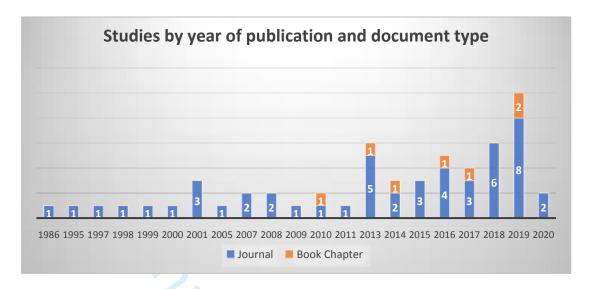


Figure 2. Studies per year of publication and document type

