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# Handwritten letters and photo albums linking geoscientists with school classes

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**Abstract.** Was something lost as society moved away from "traditional" media such as handwritten letters and photography and into the digital age? Some of the authors remember this age fondly, and we wanted to see if this fondness could be translated into a science dialogue project with school classes. We designed and carried out a communication process with four classes at different schools across Europe. During this process, each class would interact with a single scientist primarily via handwritten questions, letters, and a Polaroid photo album. The scientists would make this unique, one-of-a-kind album whilst on board a research expedition in the Barents Sea. We asked whether this process might show any benefits to the school students involved. To answer this, we asked the students to write up their thoughts on communicating with a scientist in this way. We analysed the texts and found that most students thought that the letters and Polaroid albums were a "beautiful experience". Others commented on how important it is to actually put pen to paper and write since they (almost) only use digital media these days. Most importantly, the students learnt different elements of the science connected to the research expedition but also about the scientific process in general. And, equally important, some of the students were surprised and thankful that the scientists took the time to communicate with them in such a personal way. These results could possibly have been

achieved using other media; however, the handwritten letters and Polaroids worked very well. They also seemed to conjure up some of the personal memories that we have about communication not so long ago. Maybe there is something to be said for slowing things down with our science communication projects and making them more personal and unique. This is something that snail mail and making photo albums forces us to do.

#### 1 Introduction

There was a time before smartphones and digital cameras, megapixels and insta-filters, when photography was a standalone activity. Photography was mechanical. We physically opened the cameras, inserted the film, and wound it on. We waited patiently for the moment, memory, or scene we wanted to capture. As we clicked the button, the camera went through its mechanical actions. Once the photo was taken, we wound on the film ready for the next, until the film stopped winding on anymore. When the film finished, we sent it away to be developed. We remember that little twang of anticipation when we received the developed photos. Our photos were rarely spectacular, but they invariably depicted happy and fond memories. And sometimes we slipped these pho-

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tos into the envelopes together with a letter we had written by hand to family or friends. Although film photography has "recently witnessed a significant renaissance" (Marquardt and Andrae, 2022), it is still an activity many consider nostalgic.

Handwritten letters were another way of communicating that now seems increasingly lost to time. We remember the care and thought that went into writing these letters, the stamps we stuck to the envelopes, and the postboxes we slid them into. We remember waiting patiently for a reply. And we remember how exciting it was to hold the unopened letter in our hands, to tear open the envelope, and to read the contents, often several times.

Maybe only we, the authors, remember these ways of communicating so fondly. However, in these days of instant responses, emails, and unlimited cloud storage, we wanted to see if reviving these "traditional" ways of communication could give a meaningful foundation to connect school classes with scientists.

Our project was certainly not the first to use handwritten letters and photography to connect science with a younger audience. We were highly inspired by "Letters to a Pre-Scientist", which has been running for several years, mainly in the United States (Madden, 2019). "Letters to a Pre-Scientist" connects individual school pupils with individual scientists and has had a wonderful impact on the children and scientists taking part. They have seen that "interactions with a real scientist throughout the school year transform a scientist from a figure in a textbook into an actual person that the student knows and can aspire to emulate". Handwriting seems to be rapidly fading from education systems, something which several educational researchers argue is likely detrimental to the cognitive development of young brains (e.g. Karavanidou, 2017). Fortunati and Vincent (2014) found that writing/reading on paper is a "much more multi-sensorial experience than reading/writing on screen-keyboard", something which we hoped our project - much like "Letters to a Pre-Scientist" - would benefit from. In a way, we wanted to start a type of pen-pal correspondence between a scientist and a school, which previous literature has shown to be very beneficial (Shandomo, 2009; Wiener and Matsumoto, 2014). However, we planned to combine these potential benefits of handwritten letters with the visual and personal aspect of traditional photography.

High-quality photography has the potential to help science communication efforts (Zhu et al., 2021), engage people in conservation and biodiversity issues (Hanisch et al., 2019), and even influence important political decisions (Dunaway, 2006). Photography can connect people to ideas and each other. In our project, the scientists would embark on a research expedition connected to a large geoscience research project, where they would take Polaroid photos and compile a photo album with handwritten descriptions. The hope was that these albums would help to make a meaningful connection with a school class. High-quality photography was not

a requirement in our project, but we hoped that the scientists' photos would achieve some of the similar impacts on a smaller scale. We hoped that the scientists' photos would tell their research story and potentially increase engagement and interest amongst the school children. The personal story behind the photos was what counted. Cooke et al. (2017) argue that through photography and videos, we can share so much about the research "journey". They state that "doing so can also help stakeholders understand the realities of science: things like uncertainty, variation, trial and error, and the surprising and surreal moments we all experience when we learn something new". Here, the stakeholders were school students in three different countries in mainland Europe and Scandinavia. But to connect with these students, we needed to be sure that we had an interesting research journey to communicate.

Our journey was grounded in the project Advancing Knowledge of Methane in the Arctic (AKMA). The AKMA project has been a collaborative project including scientists from the Arctic University of Norway in Tromsø, Norway, and the Woods Hole Oceanographic Institution in Woods Hole, USA. The project aimed to develop a long-term, multidisciplinary education and research collaboration focused on Arctic methane sources, microbial processes, ecosystems, and geological history. One of the key objectives of the project was to provide exceptional training for the next generation of experts in Arctic marine sciences and greenhouse gas phenomena (https://akma-project.com/, last access: 3 February 2023; from July 2023, access is possible via https://en.uit.no/project/akma). Four of AKMA's earlycareer scientists accepted the invitation to take part in this project that we called AKMA Polaroid. The communication between these scientists and the 4 school classes – 46 active students in total - was centred around the Arctic research cruise that happened in May 2021. In other words, the whole communication process was designed around a reallife and real-time research expedition, noted as beneficial to inspire "next generation geoscientists" by Pedrozo-Acuña et al. (2019). There are several lovely examples of how scientists on expeditions can interact innovatively and imaginatively with school students to show them how science works and hopefully to broaden their career perspectives (e.g. Lebedev et al., 2019; Harrigan and Bower, 2019). We wanted to do that here, but with the help of pen and paper, snail mail, and traditional photography.

The aim of the AKMA Polaroid project was to develop a communication process where the scientists and school classes would communicate primarily via handwritten letters and Polaroid photo albums made by the scientists during the research expedition. Throughout the process of the project (from development to execution), we kept asking ourselves the following research question: what kind of benefit do we see from using traditional communication media in a science communication project?

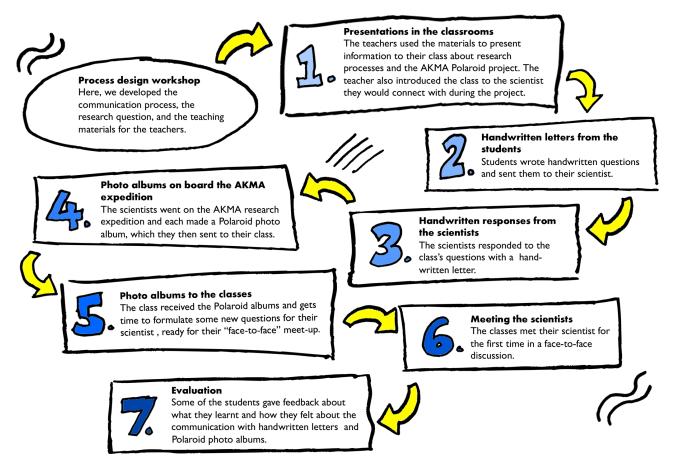


Figure 1. The process we followed during the AKMA Polaroid project, from the initial project development, through the communication activities, and ending with the evaluation questionnaire that the students filled out.

#### 2 Our process

#### 2.1 The communication process with the schools

To answer our research question, we firstly needed to develop a communication process where photography (specifically Polaroid photography) and handwritten letters were the main media of communication. We chose to use Polaroid photography so that the scientists could receive the photos immediately and compose a photo album whilst on the research expedition itself. The communication process comprised of seven main steps (Fig. 1). This process was developed with active feedback from the teachers to ensure relevancy for their students and their curriculum. Schools were invited from Norway, Italy, and France, mainly from within our existing networks and acquaintances. The four schools were all middle and high schools with students between the ages of 15-17 years. During our initial interactions with the teachers, we agreed that we would supply them with teaching materials that they could go through in their classes. These teaching materials would present some element of scientific knowledge and the communication process they would embark on with one of the scientists.

During the planning phase, we kept in mind that the teaching materials, and communication process as a whole, should be useable by others. Others would likely find it challenging to reuse the materials if they focused on the AKMA science alone. Therefore, we instead focused on a scientific research process. We would firstly describe a standard scientific process: from interest to knowledge collection, to question forming, to research planning, to data collection and analysis, to communication. We then introduced the students to the scientists they would communicate with and explained how they would communicate. These teaching materials included a PowerPoint presentation that the teacher could present in class along with a video to help the teacher understand what we were aiming to do. We hoped that the AKMA science would come to the foreground during the communication process between the scientist and the class.

Once the teachers had gone through the initial PowerPoint presentation with their class and introduced their scientist, it was time to put pen to paper. The students were challenged to write down some questions inspired by what they had just heard. The teachers and students decided to mostly write in English. However, two of the classes could have written in

#### Examples of student questions some student drawings How many of your research projects have a been a success? Where do you get your ideas from? Why did you decide to become an oceanographer? How do you get all your samples? What is the craziest thing you have done in research? What do you eat on the research ship? How do you collect data in the ocean? How do you communicate your results? How was your passion for this work born? Does it often happen that there are different opinions in planning and working in the team? What results do you expect from your next research cruise in the Arctic? Did you have to study for many years after graduation at the University? What are your hopes for the outcome of the research? · How does it feel to discover something really rare/ special? How are you guys actually going to do research about the methane?

Figure 2. Examples of some of the questions the students wrote to the scientists after their teachers had gone through what a research process looks like and introduced them to their scientist. Here are also some of the pictures the students included in their handwritten questions.

Do you use sonars in your field of research on the

their native languages since their scientists were from the same country/region. These questions written by the students could be anything from general questions about why the scientists chose to become scientists to what exactly they will be doing on their research expedition. Figure 2 shows a selection of the questions the students posed. We see specific questions about the project, more general questions about science, and even personal questions about the scientists' lives and why the scientists became scientists. To create a closer connection between student and the scientist, we could have tasked each student to send their handwritten questions to the scientists. However, we thought it best for the teacher to gather the questions and send them to the scientist. Here is where the COVID-19 pandemic started to impact the process. Even though we challenged all the students to write their questions by hand, some of them could not deliver the questions to their teachers because the schools were under lockdown. Therefore, some of the teachers had to send the questions digitally in a Word document. This gave us the opportunity to notice a difference in the digital and handwritten letters. In the digital documents, we only received questions,

vessels?

whereas the handwritten documents included personal introductions and sometimes also hand-drawn pictures (Fig. 2).

The scientists received the questions and read through them carefully. A couple of the scientists received over 50 questions, so they needed to pool some together and answer them at the same time. Others received around 20 questions so they could more easily answer individually. The scientists wrote their responses by hand in, what turned out to be, rather lengthy and personal letters. Some of these letters were over 10 pages long. In the next step of the project, the scientists balanced the communication process with scientific research and photo journalism.

Before the research expedition on board the vessel *Kron-prins Haakon*, each of the scientists received a Polaroid camera of their choice, 40 blank Polaroids, a blank photo album, glue, and gold and silver pens. Their task was to use the Polaroid camera to capture the science and the everyday life on board the ship. They should be inspired by the questions the classes had already asked to ensure that they shared stories about their research journey that the students would likely be interested in. The scientists also had to be careful with what

they took pictures of. With only 40 negatives, each of them had to consider whether the scene was really one they wanted to capture. All of us in the project liked this aspect, as it made us feel the finiteness of the resources we had at our disposal. With equipment in hand, the scientists were ready to go to sea.

The AKMA research expedition happened between 22 May and 9 June 2021. The vessel sailed from Longyearbyen on Svalbard and visited five sites characterized by seafloor methane and oil emissions (cold seepage), before docking in Tromsø. The scientists mapped seafloor morphology and collected sediment cores, rocks, and fauna from the seabed using an underwater robot - known as a remotely operated vehicle (ROV) - to study the effects of cold seepage on the surrounding marine habitats. During the expedition, each of the scientists took many unique Polaroid photos of all aspects of life on board. They captured both the scientific and personal aspects. They captured the excitement and the mundane. They captured the research instruments and the sports equipment. Figure 3 shows some examples of the pages in the photo albums that were made for the classes. Each album was a personal and unique mode of communication between each scientist and the class they communicated with.

Once the scientists returned to shore, they were meant to post their albums to the classes. However, due to one of the scientist's travel plans, all the albums were delivered personally to the schools involved. Once received, the photo albums were circulated around the class. The students were tasked to think about some more questions inspired by the photos and the descriptions.

The final part of the interaction between each scientist and each class was a direct face-to-face link-up and discussion. These interactions were obviously influenced by the COVID-19 situation. Two of the link-ups were carried out online via Zoom. And two of the link-ups were carried out in person. Initially, these link-ups were meant to be the first time the scientists and students met face-to-face. This was not the case since a couple of the classes had already linked up with the scientists during the expedition itself. However, for one of the schools, this was the first face-to-face interaction. Here, it is worth noting something (albeit anecdotally) important. Before the scientist arrived in person at the school, the students believed the scientist was just the teacher, who had devised an elaborate ruse to deliver teaching materials. They believed their teacher was playing a trick on them. They were genuinely surprised when the scientist turned up and had spent the time writing to them and putting together a photo album for them. Maybe this says something about the distance between science and society. Maybe this kind of personal and dedicated communication between scientists and schools should be encouraged even more!

Whether these final link-ups were in situ or online, the students had many questions based on the photo albums and the previous interactions during the AKMA Polaroid project. The scientists were asked about the technicalities of

the research equipment and whether they had discovered any scientific breakthroughs. They were asked about the overall goals of the research and whether they achieved those goals. They were asked about their personal experience, how they dealt with potential solitude on board, and whether they missed their family. They were also asked about general conditions in the Arctic, how thick the ice is, and what animals one can see. Some asked about the basketball court on board the vessel (take a close look at Fig. 3). These face-to-face interactions rounded off a two-way communication which had been dominated by handwritten letters and personal and unique Polaroid photo albums.

#### 2.2 The evaluation

The evaluation questions were designed to give us insight into the overall research question: what kind of benefit do we see from using traditional communication media in a science communication project? Through discussion with the project team – including input from the teachers involved – we formulated three intermediate questions that spoke to different elements of the potential benefits.

We wanted to see how the students had experienced the interaction on a personal level. We wanted to know what they had learnt and whether they had started to think differently about scientists in general. Since we estimated the number of evaluations to be rather low, we decided that we would employ a narrative approach and let the students write freely. We would then analyse all the answers to see if any clear themes percolated through. The questions were as follows (see Supplement for the full evaluation form the students received which included a reminder of what had happened in the AKMA Polaroid project):

- What did you think about using handwritten letters and Polaroid photo albums? Could you write a text about what you feel about the communication with "your" scientist?
- Could you say something about what science you learnt through the interaction with the scientists using the letter and photo albums (if you have not mentioned this already)?
- Could you say something about if this project has made you think differently about scientists in general (if you have not mentioned this already)?

We read through all 17 evaluations that we received and applied a simple qualitative coding method (Saldaña, 2021) which we adapted to our study in the following way. We highlighted relevant and interesting quotes that contributed to answering our research question via the intermediate questions we posed to the students. Under each of the three intermediate questions, we gathered these quotes into common insights. In this way, our coding was deductive in nature since



**Figure 3.** Some examples from the scientists' Polaroid photo albums that they made for the classes they interacted with. The photos are simply meant to give an idea of how the albums were constructed. The captions are not meant to be readable in the present setting.

our intermediate questions were a starting point for our analysis. However, we also analysed the data to find common insights within the students' answers, and in this way, we implemented an inductive approach, which let the data speak for themselves (Linneberg and Korsgaard, 2019).

#### 2.3 Ethical considerations

We carried out the evaluation according to guidelines from the Norwegian Agency for Shared Services in Education and Research (NSD) and those laid out by the British Educational Research Association (British Educational Research Association (BERA), 2018). Since we did not record any personal information of any kind during the evaluation, we were not required to formally notify NSD of the data collection. All students were informed about the evaluation by their teachers, who acted as gatekeepers during this process. The students were considered of an age when they are "capable of forming their own views" and "should be granted the right to express those views freely" (BERA, 2018). The students were therefore asked if they voluntarily wanted to take part in the evaluations by their teachers. Since the survey was voluntary, we received considerably fewer answers than the total number who took part. All evaluations were anonymous and supplied via the teachers. To further ensure confidentiality and anonymity, the students' evaluations (from all schools) were then randomly ordered and temporarily stored for the

analysis. Once the analysis was over and this article had passed the peer review process, the evaluations were deleted.

#### 3 The evaluation results and discussion

In total, we received 17 evaluations of varying lengths. Some students wrote long paragraphs and others wrote a short sentence or two. In this section, we will go through the overarching insights that seemed to shine through in the three questions we posed the students.

### 3.1 Question 1: what did you think about using handwritten letters and Polaroid photo albums?

We start with whether the students thought the experience of communicating with these traditional media was positive or negative. The neutral and negative comments (by 3 of the 17 students) spoke to ways we could improve the project and also to wider issues around communication and education. Two of the students commented that they found it hard to "return to use handwritten letters" or "express my questions not using a PC". Maybe this says something more general about how students learn to communicate in schools these days. One student commented directly on this issue and wrote that "it is important to write letters, because we are more careful when we are writing on paper than on screen". We received one outright negative comment, which may also speak to wider issues. This student wrote that they enjoyed the project

"in spite of the original PowerPoint, which was not really fascinating and captivating (without being mean, just objective)". Does this "objective" truth call for us to reconsider how we, as scientists, communicate with different audiences? Or does it say more about the project leader's ability to make "fascinating and captivating" PowerPoints? Indeed, Locritani et al. (2020) argued that the use of images in a fun way could engage more than a "normal frontal presentation". It is fully possible that the PowerPoint was objectively boring. However, it could be that when weighed up against the "fun" Polaroid and letter communication, it certainly felt more boring. Whatever the reason, we were happy to hear that the traditional media were certainly preferred over using PowerPoint as a communication medium.

This brings us to how the students responded positively to the use of handwritten letters and Polaroid albums. Overall, 16 of the 17 students responded with positive responses. Some students gave both negative/neutral and positive comments. They said things like the handwritten letters and Polaroid albums were "a beautiful experience" or that "this method is great and works wonderfully". This positive feedback also revealed another important impact of how we had designed the communication.

Some students (7 of 17) also commented on the personal and reassuring connection they had experienced in communicating with the scientists. In forging out a communication process based on traditional media, we hoped to make an inclusive, fun, and accessible two-way dialogue between scientist and class as called for by Loroño-Leturiondo et al. (2019). In this way, we hoped to create a safe space to exchange ideas about geoscience and for the students to ask any questions that they wanted. This element was nicely illustrated by a single student who wrote that "by using handwritten letters and Polaroid photos, it was easier to ask questions because it's less intimidating". Some of the others (3 of 17) commented specifically on how "thankful" they were that the scientists "took the time to write letters back to us". Others said the interactions felt "very personal" and that "using the handwritten letters and Polaroid photo album made me feel like I was having a real interaction with 'our' scientist". This speaks nicely to how we opened this article with our memories of how personal photography and letters used to feel. Maybe we lose some of these personal connections by always communicating via computer and phone screens, short tweets, and snappy emails. Maybe there is something to gain from slowing things down and taking the time to communicate meaningfully with a few. This is something that several of the students in this project apparently seemed to appreciate.

So overall, the students seemed very positive about the communication methods we had "tested" out on them, despite work clearly needed on the initial PowerPoint presentation. A couple of the classes also had video link-ups with the scientists whilst on the expedition. This could have certainly influenced how they answered the questions since the

students would have gotten to know their scientist better because of these link-ups. We tried to avoid this potential bias by getting the students to think only of the AKMA Polaroid process when they filled out the evaluation (see Supplement for how we conveyed this information).

We also needed to keep in mind that this was a *science* communication project. Despite the positive comments on the communication media, we also needed to ensure that the students actually learnt about science through their experience.

## 3.2 Question 2: what science did you learn through the interaction with the scientists using the letter and photo albums?

We designed the process in this project, AKMA Polaroid, to build upon general information about the scientific process, which the teachers presented in class. After this, the students would get to know their scientist and the science of the AKMA project through the iterative communication process of exchanging handwritten letters and photo albums. In the evaluations from the students, we therefore looked for whether the students thought they had learnt about both general scientific processes and the science of the project itself.

Only 15 students answered the second question, 6 of which mentioned aspects of the AKMA project. It was encouraging to see that they mentioned several different things such as "methane hydrates" and "their impacts on the ocean", "fiery ice", coring, ROV dives, and methane bubbles. We certainly saw this in the discussions we had with the schools during the final link-ups, where they also asked several detailed questions about how ROVs can resist high pressures, how deep they can dive, and what kind of tools they can carry. Just because not all students mentioned details associated with AKMA science, it does not mean that they did not learn things about the project. It just means that they highlighted other aspects of the science in their answers.

When it comes to more general science, 9 out of 15 students highlighted this in their answers. The students wrote that they learnt about the general "experience" of the scientists and about how research actually takes place. One of the students specifically mentioned that they learnt about the "missions, experiences, research, and financing". We found it encouraging that the students were able to understand how broad the scientific process actually is and that many elements play a role in a successful research project. Science is more than the "ability to parrot back what they are required to study", something which budding scientists often do not understand before they start graduate studies (Volpe, 1984; Isaak and Hubert, 1999). A successful research process also depends on good team work, which one of the students also began to understand when they wrote "I learnt that there are a lot of crew members that work together."

## 3.3 Question 3: did this project make you think differently about scientists in general?

We also wanted to see if this way of communicating between scientist and students made the students feel any differently about scientists or science as a career option. They had already commented that they were grateful for the time the scientists had used in communicating with them, but was there anything more?

Of the 16 students that answered this question, 10 stated that they had realized new things about scientists. Some of these new realizations focused on the "fun" aspects of the expedition. Some students mentioned the basketball court on board, but one also wrote that "it looks like a fun place to be on that ship in the Arctic". A couple of the students also came to realize that a scientific career is not out of their reach. One student wrote that "before this project, I saw scientific life as something a lot distant from myself, but through this project, I realized that it is not that far away." Another student realized something many scientists do not realize themselves and wrote that "this project made me think that scientists can also do other jobs than what we know".

Only 3 of the 16 students did not think anything different about scientists through their experiences in AKMA Polaroid. However, all of these students had mentioned earlier that they had learnt new things and that they had appreciated being involved.

Finally, 3 out of 16 students commented specifically on how the project influenced their views on scientists as people. These comments centred around the passion that the scientists had shown during the communication process, with one student saying that scientists do what they do "because they love it". However, one comment encompassed both the teamwork and the passion needed. This student wrote that they realized that "to be a scientist is a demanding job that requires determination and teamwork, but it is essential to improve our future and ensure a better future for the next generations". Obviously, we cannot directly link these sentiments to the use of handwritten letters and Polaroid photo albums, but it is encouraging to hear such sentiments after the student had taken part in this project.

#### 4 Concluding remarks

The evaluations showed that many of the students clearly enjoyed connecting with scientists using handwritten letters, Polaroid photo albums, and a final face-to-face meeting. It is quite possible that this type of connection benefitted the students in several different ways, as we saw in the students' responses. We saw that they thought positively about the use of these traditional media and conveyed that it was a "beautiful experience". They commented on the close connection they built with the scientist and that they felt part of the expedition team. Not least, they learnt about the AKMA science and more general aspects about the scientific process.

We are aware that additional factors might have influenced students' feedback such as the livestream from the ship or whether the final link-ups were in-person or online. Despite this, our results are encouraging and show that the communication process we developed around these traditional media can have positive results. Some may argue that we received relatively few evaluations. However, each of the texts we received illustrates a valid individual experience of one of the students involved, and most of these experiences seemed positive. These positive results also have much to do with the welcoming and open way that the scientists communicated with the classes and also the enthusiastic way that the teachers led the classroom activities and the interaction. But maybe it also has something to do with time; by using letters and photo albums we slowed things down and we were forced to use more time in the communication process. In total, the classes and scientists interacted for around 6 months. This slow interaction could have led to a more personal connection, hence several students appreciating the time the scientists had used communicating with them.

If a project like this was expanded in the future, it would be interesting to analyse with a large cohort of evaluations and also to analyse the perspectives of the scientists involved. If more scientists were involved, one could investigate what they take photos of and what aspects of research they put emphasis on. It would also be interesting to interact with different classes in different ways so that one could more definitively say something about the impact of a specific medium on the communication process.

During the AKMA Polaroid project, we certainly experienced how using traditional media could potentially make a science communication project more personal and less intimidating. The process does not need costly technical solutions. It simply needs an initial connection with a class in a school and a certain level of enthusiasm from the scientists and teachers involved. The students will unlikely remember this experience in the same way some of us authors remember letters and photography from earlier in life. However, the project shows that we can use traditional media to have personal and meaningful (and fun!) communication with a few students that can also have a big impact.

**Data availability.** Due to ethical considerations, the data used in this work are not freely available (see Sect. 2.3 and the Ethical statement for more information).

**Supplement.** The supplement related to this article is available online at: https://doi.org/10.5194/gc-6-1-2023-supplement.

**Author contributions.** MASR led the project conceptualization where all authors contributed. CA, KAW, SV, DK, and GP took part in the methodology and investigation stages of the project. MASR

evaluated the project and prepared the original draft. All authors contributed to the review and editing. GP was responsible for funding acquisition.

**Competing interests.** The contact author has declared that none of the authors has any competing interests.

**Ethical statement.** We carried out the evaluation according to the guidelines of the Norwegian Agency for Shared Services in Education and Research and those laid out by the British Educational Research Association. The data used were student evaluations, which were anonymous and randomly ordered and analysed. The data were deleted after completion of the publication process in order to further ensure the anonymity of the students involved. Absolutely no personal information was collected.

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