

# Tilgjengeliggjøring

gjennom brukerorientert design

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*Result (Ressursenter for undervisning, læring og teknologi)*  
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A group of four diverse young people are shown from the chest up, looking towards the right side of the frame. They appear to be engaged in a collaborative activity, possibly looking at a device. The background is a bright, cloudy sky. The text is centered over the image.

# USER CENTRED DESIGN

*(brukerorientert design)*



IMG: blazeppress.com

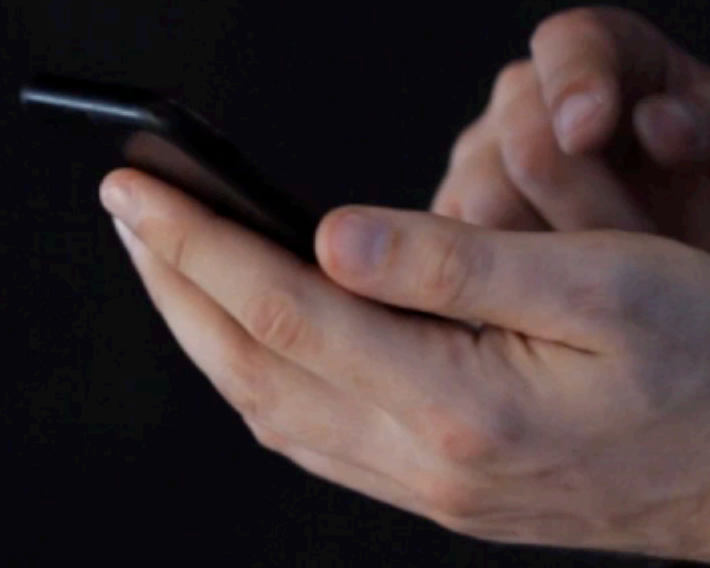
Til tross for de beste intensjoner ...

ender vi noen ganger opp  
med dårlige løsninger



Hva handler tilgjengeliggjøring om  
i et designperspektiv?

Hvor starter denne prosessen?



An open book with a green cover lies on a wooden surface. From the pages, several paper-cut hands of various sizes and orientations rise up. The background is a textured teal color. The text 'Forankring og forståelse' is centered over the book.

# Forankring og forståelse



# Perspektivet – brukeren først –

A still from the movie 'The Godfather' showing three men in suits and hats. The man on the left is older, wearing glasses and a flat cap. The man in the middle is younger, wearing a fedora. The man on the right is the largest, wearing a bowler hat and a pinstriped suit. They are all looking upwards and to the right.

En god plan...



A clear blue sky with several white, fluffy clouds scattered across it. The clouds vary in size and density, with some appearing as small, light wisps and others as larger, more distinct masses. The overall scene is bright and airy.

Styrt av eksterne forhold



En godt tilpasset tjeneste

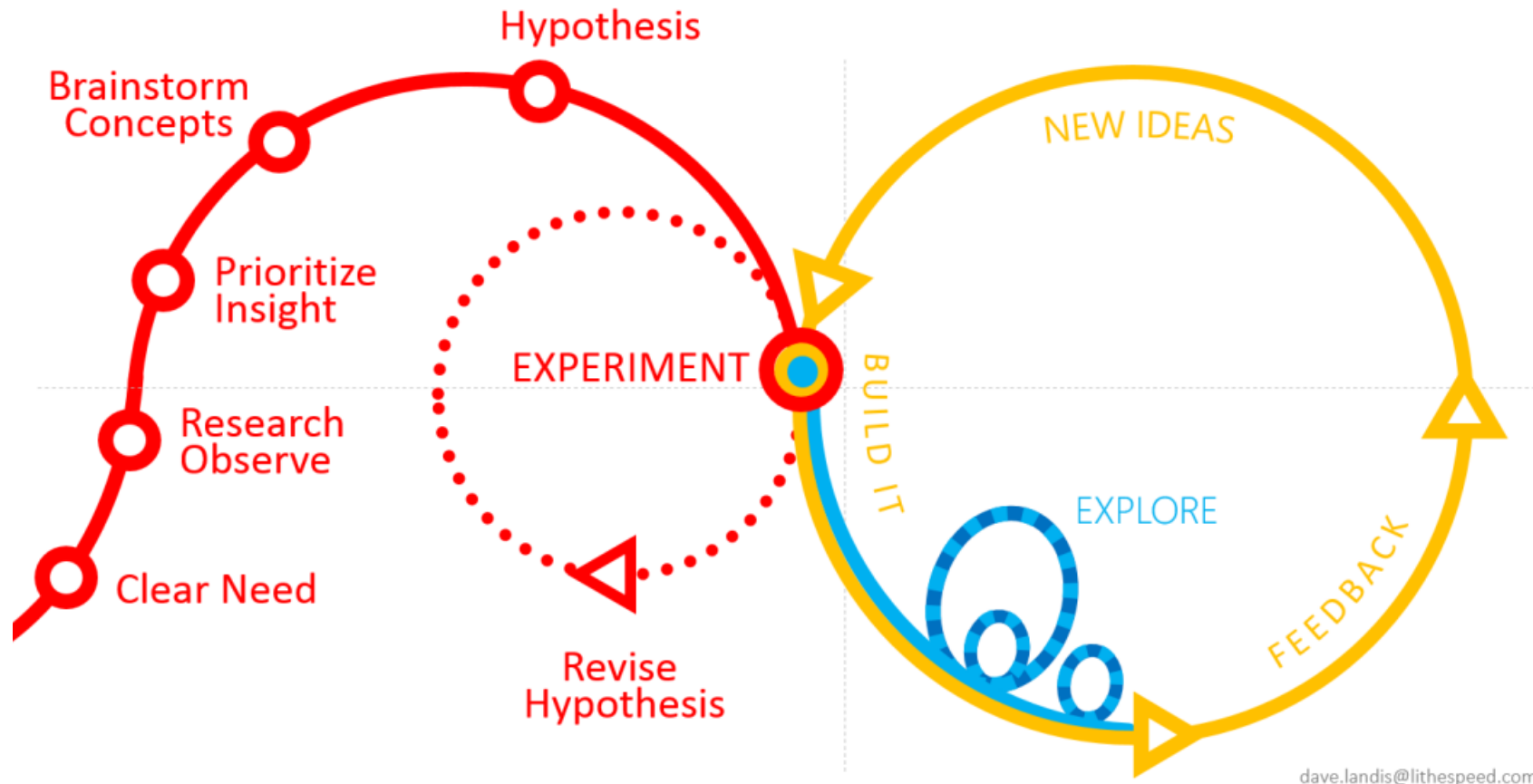
IMG: Levitate © tailorme.co.za



...den viktigste jobben...

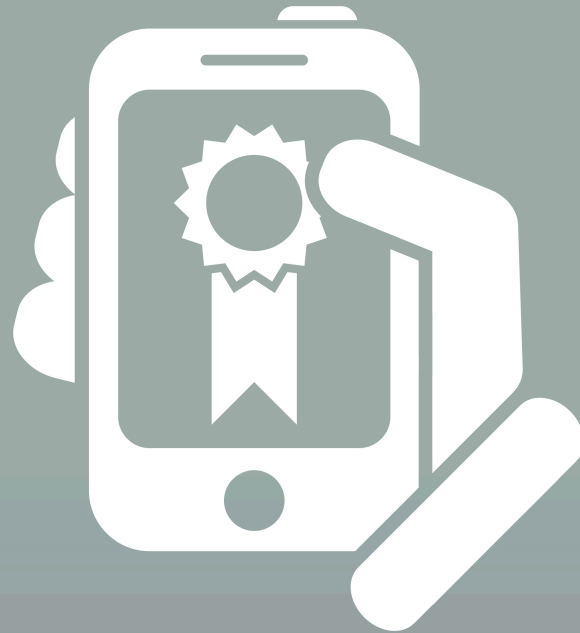


I samarbeid med brukeren



En i(n)tera(k)tiv prosess

Design med en  
intensjon  
om å gjøre  
løsningen bedre





Continuous improvement is  
better than delayed perfection.

Mark Twain

iKomp

# Informasjonskompetanse

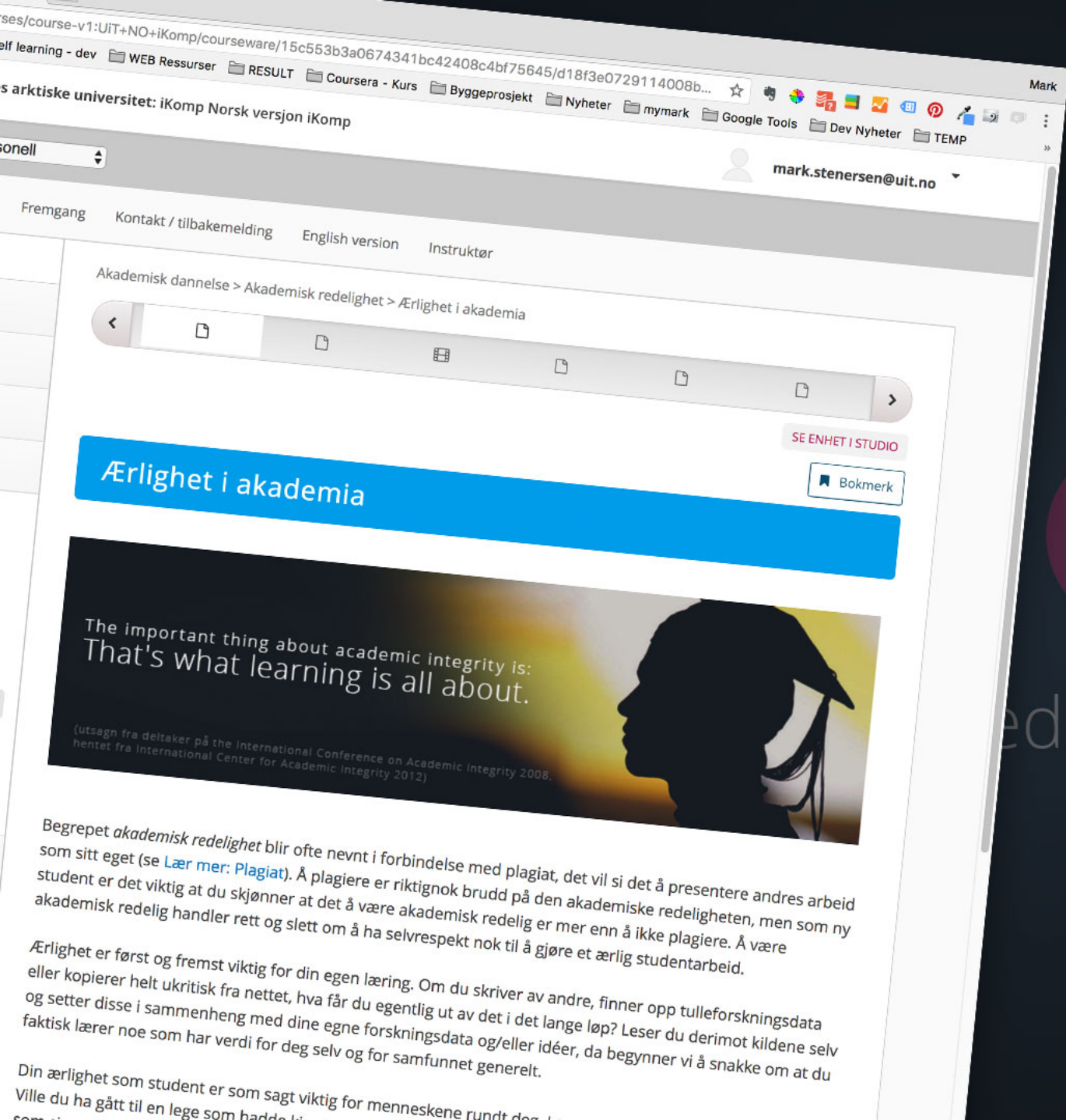
UB / Result - UiT Norges arktiske universitet





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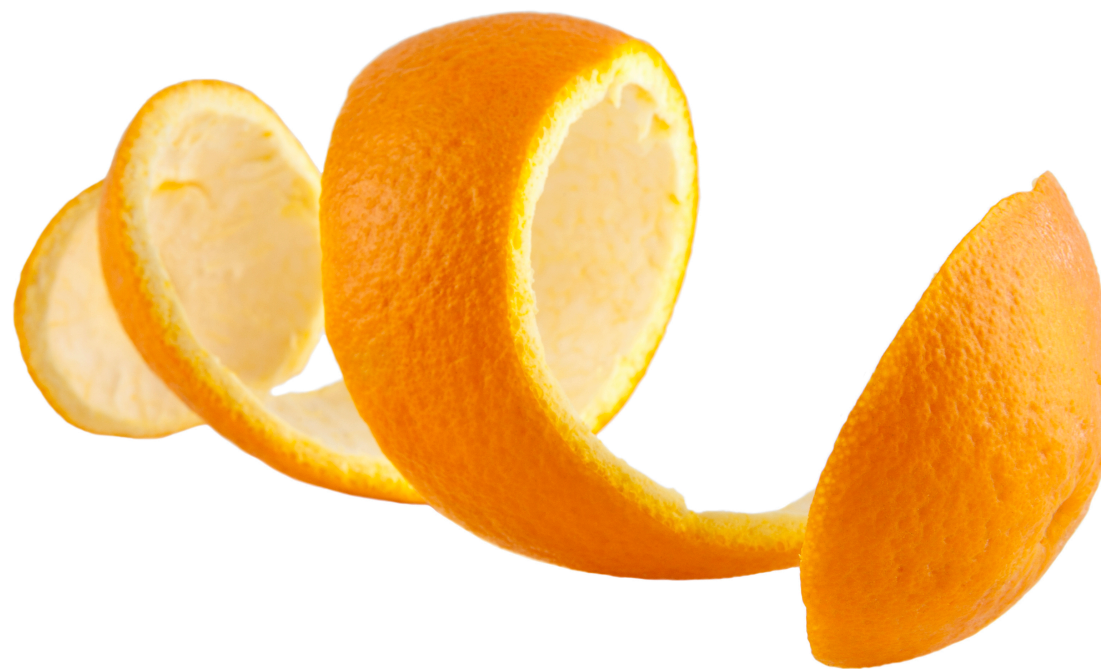
[open.edx.org](https://open.edx.org)



edx.org

Fokus på innhold og ikke den tekniske løsningen

Viktigere å fokusere  
på å skrelle bort i  
stede for bare å  
legge til



# Viktig!

Det er en prosess så lenge man får tilbakemeldinger fra brukerne.