

Who are the future seaweed consumers in a Western society? Insights from Australia

Journal:	British Food Journal
Manuscript ID	BFJ-03-2018-0189.R2
Manuscript Type:	Research Paper
Keywords:	Seaweed, Consumers, Neophobia, Snacking, Health consciousness, Symbolic



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Structured Abstract

Purpose:

Profile consumers who are likely to eat seaweed products in Australia.

Design/methodology/approach:

The study was conducted as an online survey among 521 Australian consumers. Binary logistic regression modeling was used to profile the consumers.

Findings:

Identifies education, familiarity, food neophobia, symbolic value of food consumption, health consciousness, as well as snacking behaviour as significant predictors of likelihood to eat seaweed products. Consumers with a university degree (i.e., undergraduates and postgraduates) are four-times more likely to eat seaweed products, and those familiar with seaweed products have a 7.6 higher likelihood to eat seaweed products. Food neophobia (FNeo) makes the largest contribution to the consumer's likelihood to eat seaweed. A one-unit increase in the FNeo score is associated with a 77% decrease in the predicted odds of eating seaweed products in the next 12 months. The symbolic value of food consumption and health consciousness both doubled the likelihood of eating seaweed products. Snacking behaviour increases the likelihood by 185%. The study reveals that early adopters of seaweed food products in Western societies are people with higher educational levels, who are adventurous in their food choices and perceive seaweed consumption to have symbolic value. They are also health conscious "snackers".

Originality/value:

One of the first attempts to provide insights about consumption of seaweed products and it reveals the consumer groups in Western societies that are most likely to eat seaweed products and who can be targeted as potential early adopters.

Key words: Seaweed; Consumers; Neophobia; Snacking; Health consciousness; Symbolic

Introduction

Globally, more than 20 million tonnes of seaweed are harvested annually, primarily from China and Indonesia and about half of which is for human consumption as dried product (Paul et al. 2013). Consumers in Asian countries such as China, Japan, Korea, Philippines and Indonesia and also across the Pacific Islands traditionally eat dried and fresh seaweed; however, it is not part of the traditional diet for most western countries with the exception some coastal Atlantic communities such as Ireland, Brittany, Maine and Nova Scotia (Chapman et al. 2015; Fleurence et al. 2012; Prager 2017).

However, seaweed is becoming increasingly popular in Western societies where it is often labelled a superfood because of functional and health benefits (Holdt & Kraan 2011). Seaweed is now featured on restaurant menus, television cooking shows and is the focus of dedicated cooking books because of its unique textures and flavours compared to land crops (Mouritsen 2013). More broadly, seaweed consumption in the form of sushi and as an ingredient in snack foods such as seaweed flavoured crackers has experienced growth in recent times (Altintzoglou, et al. 2016). An analysis of the seaweed food product market in the UK conducted by Bouga and Combet (2015) indicates growth of the seaweed food category, with 226 different seaweed food products being identified across 10 different product categories (bread, confectionery, condiments, drinks, noodles and pasta, salads, whole seaweed, snacks, soup, supplements and sushi). The products were available for sale by 29 UK retailers, including seven of the major retailers who were stocking 30% of the seaweed products available.

Even though a myriad of products from Asia are starting to be marketed, and some domestic products emerging, the seaweed industry in most Western Societies such as Australia is

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underdeveloped. Given the extensive Australian coastline and its long-established high biodiversity of seaweed varieties recognized as a global hotspot (Bolton, 1994), it would appear that there are abundant opportunities to exploit the global trend of seaweed consumption. However, very little is known about consumers' perceptions of seaweed as a food product and hence demand. For consumers, an unfamiliar and novel food product such as seaweed can be daunting, and gaining consumer acceptance for a product that many consumers may find intrinsically unappealing will be critical if a seaweed food industry is to succeed.

To the best of our knowledge, empirical studies of seaweed consumption in Western societies have not been published in the academic literature. A recent literature review focused on consumers' perceptions of seaweed food products (Prager 2017) and one other paper based on sensory analysis focused on challenges and opportunities for including seaweed in a Nordic diet (Chapman et al. 2015). To address this gap in the literature, the present study is profiling consumers who are likely to eat seaweed products in a typical Western society, in this case Australia.

Theoretical framework for consumer profiling

Health consciousness

Consumers are becoming increasingly health conscious *(*Beardsworth et al. 2002; Gould 1988; Fagerli & Wandel 1999; Kubberod, Ueland, Tronstad, & Risvik 2002; Verbeke, 2005). Seaweed is a functional food which delivers numerous health benefits including the prevention of cardiovascular disease, cancer and diabetes, metabolic syndrome, and digestive track and bone disease (Bouga and Combet 2015; Kumar et al. 2015). Seaweed is gaining

interest globally as a highly nutritious food rich in antioxidants and beneficial micronutrients such as potassium, magnesium, and iodine (Gupta & Abu-Ghannam 2011; Roohinejad et al. 2016). In addition, seaweed is high in dietary fibre aids weight loss through enhanced satiety and reduced fat absorption leading to lower risk of cardio vascular disease Hall et al. 2012; Wanyonyi et al. 2017).

Responsibility and food safety concerns

Consumers are also becoming increasingly conscious of where their food comes from, how it affects the environment, how it is produced and what it contains, including, for example, concerns about chemical and bacterial contamination and the use of preservatives and additives (Pieniak et al. 2008). Concerns about food safety associated with seaweed include the potential presence of allergens and pathogens (Van der Spiegel, et al. 2013). However, allergens linked to seaweed are rare as compared with fish (Fleurence et al. 2012). In terms of environmental benefits, some seaweed species are a very good source of protein and many consumers are turning to alternative and plant-based proteins to reduce their carbon footprint (de Boer *et al.*, 2013; Fleurence *et al.*, 2012; Verbeke, 2015).

Food neophobia

Neophobia or the unwillingness to try new or unfamiliar foods results in high failure rates for innovative and novel food products (Barrena & Sanchez 2012; Gresham, et al. 2006; Moreau, et al 2001; Pliner & Hobden 1992). Aversion, danger and disgust are the three main reasons for neophobia or food rejection (Rozin, et al. 1993). Consuming unfamiliar products such as seaweed may lead to repulsion or what has been termed the 'yuck factor' (Pluhar 2010; Verbeke et al. 2005). Those with lower levels of neophobia include younger people (Loewen & Pliner, 2000; Tuorila et al., 2001); more educated consumers (Flight et al. 2003), males

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(Meiselman, et al. 1999; Nordin et al. 2004) and urban consumers (Flight, et al. 2003; Tuorila et al. 2001). Hence, despite evident health and environmental benefits, getting consumers in Western societies to replace traditional meats with alternative, arguably more sustainable and unfamiliar sources of protein such as seaweed will be challenging (Chapman et al. 2015; Prager 2017; Schösler et al. 2012).

Symbolic food consumption

Consumption of certain "trendy" or novel foods can serve an image and social status function and thus seaweed consumption may have some symbolic value for the consumer (Elliot 2014; Jain & Srinivasan 1990; Kapferer & Laurent1985; Perrea et al. 2017). For example, Brunsø et al. (2009) found that Belgians considered cooking fish to be "chic", and Juhl and Poulsen (2000) suggested that "it tells something about a person if he/she eats fish". A comparison of Norwegian and Japanese sushi consumers revealed that in addition to health benefits and convenience, eating sushi was considered to be "trendy" (Altintzoglou et al. 2016).

Snacking behavior

Demand for convenient snacks with nutritional and functional benefits has increased in recent times (Potter, Stojceska, & Plunkett 2013; Rathod & Annapure 2016). This propensity for seeking convenient, healthier snack foods represents an attractive opportunity to introduce seaweed into the Western diet. Snacks are a strong growth market estimated to be valued globally at US\$635 billion by 2020, with an increasing demand for functional, organic, and natural snacks (Global Industry Analysts 2015).

In line with the framework above, we can expect that the likelihood of adopting seaweed as a food product will be higher among consumers with higher levels of: health consciousness,

environmental impact and food safety concerns, snacking behavior, and symbolic value orientation in their food choice. In addition, we predict that food neophobia lowers the likelihood of adopting seaweed as a food product. Furthermore, consumer familiarity with seaweed products based on direct consumer experiences or indirect experiences through family/friends and marketing (e.g., cooking shows, restaurant menus) is expected to increase the likelihood of adopting seaweed as a food product. We do not set forth specific hypotheses with respect to potential effects of socio-demographics. However, the effects of gender, age and education level are controlled for during the analysis.

Materials and Methods

Data collection and sample

A national online survey of Australian consumers (n = 521) was administered in November 2017 through a Qualtrics online consumer panel. Because the Qualtrics panel sample is not a "probability sample", meaning that it will not provide a national representation, we aimed for at least 500 respondents to ensure that there were sufficient numbers (>100) in each age demographic. The survey contained questions regarding current seaweed consumption, attitudes toward seaweed as a food product, perceptions of benefits and risks, drivers and barriers to seaweed consumption, preferences and consumption occasions. To profile consumers of seaweed products, relevant constructs such as health consciousness, responsibility and concern about food safety, neophobia, snacking behaviour, and symbolic value as well as relevant demographics were measured.

A profile of the respondents is provided in Table 1. Given respondents were screened for being at least a joint grocery shopper for the household, responses were skewed towards females. The sample is reasonably representative of the overall Australian population in

terms of age, education and income level as well as ethnicity. The respondent's mother's ethnic background showed that 62 % were white Australian, 18 % European, 10% Asian, 2.7 % New Zealander, and 1.5 % indigenous Australian or Islander. The remaining 5.8 % were, Middle Eastern, African, American or Canadian. The respondent's state of residence showed that 31 % reside in New South Wales, 25 % in Victoria, 21 % in Queensland, 11 % in Western Australia, 8 % in South Australia, and the remaining 4% in Tasmania, Northern Territory or the Australian Capital Territory.

Insert Table 1 about here

Questionnaire and scaling

In order to distinguish seaweed consumption from sushi consumption, which we suspected was the most prominent form of seaweed consumed in Australia, the respondents were first introduced to the purpose of the survey. After responding to socio-demographic questions, a series of open-ended questions related to seaweed were asked (i.e., "What is the first thing that comes to mind when you hear the word "seaweed"?, "Complete the following sentences: "When I think about eating seaweed, I ...", and "Eating seaweed is ...". The wide range of responses indicate that the respondents were or became aware of seaweed as a wider food category than just sushi wrappings. The likelihood of eating seaweed products in the next 12 months was measured on a 7-point likelihood scale. We also asked respondents if they were aware that Sushi wrappers were made from seaweed as a proxy for self-reported familiarity.

Food neophobia was measured on 10 items, with eight selected from Pliner and Hobden's (1992) Food Neophobia Scale (FNeo) and two items from the food-related lifestyle instrument (Brunsø & Grunert 1995). To measure health consciousness, we selected 4 items

from Gould's (1990) health consciousness scale. Responsibility with food and food safety concern items were based on items from the revised Food Related Lifestyle Instrument (Birch, Brunsø, Grunert & Memery 2017). To measure symbolic value, we used three items from Kapferer & Laurent's (1985) and Jain and Srinivasan's (1990), CIP (consumer involvement profile) scales. Measures for snacking behaviour was based on items in the original food related lifestyle instrument (Brunsø & Grunert 1995).

Insert Table 2 about here

A principal factor analysis was conducted on the 26 items with orthogonal rotation (varimax). The Keiser-Meyer-Olkin measure verified the sampling adequacy for the analysis, KMO = .86 (Field, 2013). An initial analysis was run to obtain eigenvalues for each factor in the data. Five factors had eigenvalues over Kaiser's criterion of 1 and in combination explained 71.99 % of the variance. We retained all five factors because of the relatively large sample size and the convergence of the scree plot and Kaiser's criterion on this value (see Table 2). The first factor is labelled Responsibility/food safety. The Cronbach's Alpha is .88 after deleting one item. The second factor is labelled Neophobic. We removed six items with factor loadings less than .77. The Alpha is .85 for the remaining four items. The third factor is labelled Health consciousness and the Alpha is .85. The fourth factor is labelled Symbolic value (Alpha .88), and the final, fifth factor is labelled Snacking behaviour (Alpha .85). Summated scales are made from the factors and used in the subsequent analyses.

Statistical modelling

We analyse the likelihood to eat seaweed products in the next 12 months as a discrete decision (likely/unlikely). The response categories "highly likely" (n = 100), very likely" (n = 78), and "likely" (n = 94) are specified as "likely" (62%). The response categories "not at all likely" (n = 107), "very unlikely" (n = 33), and "unlikely" (n = 27) are specified as "unlikely (38%). Respondents who indicated "neither likely nor unlikely" (n = 80) are excluded from the analyses. Modelling the likelihood of eating seaweed products the next 12 months as a dichotomous decision is consistent with the suggestions by Hoek et al. (2011) and Verbeke (2015).

Given the non-normal distribution of the consumption likelihood, binary logistic regression is used to model the dichotomous decision. The complete empirical specification is given by the following equation:

 $\begin{aligned} Seaweed_{i} &= \beta_{0} + \beta_{1}male_{i} + \beta_{2}Age_{i} + \beta_{3}Edu_{i} + \beta_{4}Fam_{i} + \beta_{5}FNeo_{i} + \beta_{6}FSafe_{i} \\ &+ \beta_{7}FSymV_{i} + \beta_{8}FHealth_{i} + \beta_{9}FSnack_{i} + \varepsilon_{i}. \end{aligned}$

Gender, education and familiarity are specified as dummy variables. We explored alternative specifications where we included interaction effects. However, no model performed better in predicting *Seaweed_i* than the main effects model. We used maximum likelihood estimation for regression coefficients. They are presented with Wald X^2 – statistics and as odds ratios (i.e., the exponentiated logistic regression parameters or the ratio between the probability that a respondent is likely or unlikely to eat seaweed products in the next 12 months).

Results

Descriptive statistics

Of those respondents who are sure if they have eaten seaweed or not (n= 502), 74% report that they have eaten seaweed. However, consumption of seaweed is relatively low with only 37% of the respondents having eaten seaweed more than once a month in the past 12 months. Of those who indicated that they were either likely or unlikely to eat seaweed in the next 12 months, 62% indicated it would be likely. Those who had eaten or tasted seaweed in the past are more likely to eat seaweed in the next 12 months (77%) than those who have not tasted seaweed in the past (8%) ($X^2 = 149.84$, p = .000). The majority (84%) were aware that sushi wrappers are made from seaweed.

Respondents with a preference for eating red meat, pork or chicken over fish/seafood were significantly less likely to have ever eaten seaweed ($X^2 = 9.56$, p =.02), consumed seaweed in the past 12 months ($X^2 = 16.59$, p=.01), or to consume seaweed in the next 12 months ($X^2 = 29.28$, p = .00). Contrary to expectations, vegetarians, vegans and pescetarians indicated lower likelihood of consuming seaweed in the next 12 months, indicating that they may be unaware of the high protein content in some species of seaweed.

Insert Table 3 about here

The respondents' mean score on food neophobia (FNeo) is 3.5 and just above the mid-point of the scale (Table 3). Highest average scores were for health consciousness (FHealth =4.76) and responsibility with food and food safety (FSafe = 4.87). Pearson correlation between FHealth and FSafe amounted to .66 (p < .01) (Table 3). By contrast, lower scores were

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reported for on the symbolic value of food consumption (4.18) and food snacking behaviour (3.78).

Respondents with a university educational level attach significantly more importance (t = 2.73; p = .006) to the symbolic value of food consumption (mean = 4.4) compared with respondents with lower/vocational educational levels (mean = 4.0). The respondents with a university degree are also more health conscious than non-university educated (mean = 4.9 vs. 4.6. t = 1.74; p = .082).

Binary logistic regression results

The results of the binary logistic regression model are presented in Table 4. The estimated logistic regression coefficients (β) with respective standard errors (S.E.), Wald X²-statitics, significance levels, odds ratios (Exp(β)), and goodness-of-fit statistics are presented. The correlation coefficients presented in Table 4 and the small standard error (S.E.) of the coefficient estimates and collinearity diagnostics (smallest tolerance value = .50) indicate that multi-collinearity is not a major concern in the model.

Insert Table 4 about here

Gender and age have no significant effect on likelihood to consume seaweed in the next 12 months. However, respondents with a university degree are 4 times more likely to eat seaweed products in the next 12 months as compared with less educated respondents. Respondents who were familiar with seaweed products (i.e., aware that sushi rolls are wrapped in seaweed), are 7.6 times more likely to eat seaweed products. Food neophobia (FNeo) is the most significant predictor of respondents' likelihood to eat seaweed products in

our model (Wald $X^2 = 56.84$). One unit increase in the food neophobia score is associated with a 77.2% decrease in the predicted odds of likelihood to eat seaweed products.

Significant effects of seaweed choice motives are also produced by the perceived symbolic value of food consumption (FSymV), health consciousness (FHealth), and snacking behaviour (FSnack). An increase of one unit in the importance respondents attach to the symbolic value of food consumption, increases the likelihood of eating seaweed products in the next 12 months by 233%. A one unit increase in the respondents' health consciousness is associated with a 197% increase in the predicted odds to eat seaweed products. Finally, an increase of one unit in a respondent's snacking behaviour increases the likelihood of eating seaweed products in the next 12 months by 185%. Responsibility with food and food safety concern (FSafe) has no significant effect on the likelihood to eat seaweed products.

Further, we developed two profiles of consumers and calculated predicted probabilities of eating seaweed products in the next 12 months. In Profile 1, the probability to eat seaweed products of a highly educated consumer who is familiar with seaweed products is indicated. He/she attaches a rather higher importance to the symbolic value of food consumption FSymV \geq 5), has a more frequent snacking behaviour (FSnack \geq 4) and is typically more health conscious (FHealth \geq 4). The food neophobia score for this consumer profile has no impact on the probability to eat seaweed products in the next 12 months. The probability is close to 100% for all levels of food neophobia. Within our sample, 8.4% of the higher educated consumers who are familiar with seaweed products correspond with this profile.

The contrasting Profile 2 include lower educated consumers who are not familiar with seaweed products. They attach lower importance to the symbolic value of food consumption

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(FSvmV \leq 3), have a less frequent snacking behaviour (FSnack \leq 3) and a lower level of health consciousness (FHealth \leq 4). Up to a food neophobia score of 3 (scale mid-point), this consumer's probability to eat seaweed products is 93% or more. We see a decrease in the probability with a food neophobia score higher than 3. Even with the highest degree of food neophobia, this consumer still has a probability of 43% to eat seaweed products in the next 12 months. A small number (3.6%) of lower educated respondents who are unfamiliar with seaweed products correspond with this profile. The two consumer profiles highlight food neophobia combined with education level and familiarity as boundary conditions related to the likelihood to eat seaweed products.

Discussion and conclusions

Discussion

The purpose of the present study was to investigate the likelihood of 'typical' Western consumers to eat seaweed products and personal and food-related attitudinal predictors of this likelihood. However, we acknowledge that the geography and cultural differences of Australia may influence comparisons with other western societies. We know that Australia has been negatively impacted by a preference for high fat, salt and sugar diets, but that in recent times Australians are searching healthier food options (Ridoutt et al. 2016). From the seaweed consumption perspective, there may be differences in the timing of the sushi boom that has brought seaweed awareness to the west, arriving in Europe in the 1990s (Cwiertka 2005) and earlier to the US in the 1960s (House 2018). We suspect that a similar boom happened in Australia after 1995, which would explain the large increase in dried seaweed consumption (Ridoutt et al. 2016): in 1995 adult consumption was <0.01 kg/person/year but in 2011 this was 0.03 kg/person/year (a 400% increase, the largest across all food categories examined). In this context, it is not surprising that three-quarters of our Australian

respondents have eaten or tasted seaweed in the past, even though the consumption frequency is relatively low. Just less than two-thirds of the respondents indicated that it would be likely they would eat seaweed products in the next 12 months.

While females and younger consumers reported higher levels of seaweed consumption in the past 12 months, neither gender nor age had any impact on the likelihood to eat seaweed products in the next 12 months. Likewise, a study of sushi consumers in Norway and Japan, Altintzoglou, et al. (2016) also found no age effect among Norwegian consumers (i.e., a Western society). These findings may indicate is that the relationship between past experience and future intentions is highly asymmetrical. While the overall relationship is positive, 23% of those who had consumed seaweed in the past did not report intention to eat seaweed products in the next 12 months. Hence, lower intention to consume in the future may have resulted from disappointing past experiences with eating seaweed. Another possibility is that these findings may indicate that age is becoming less of a predictor of food consumption patterns in Western Societies, and may reflect that consumers across all age categories are becoming more receptive to new and novel food products, in particular those which are a healthier or more sustainable option.

Our study revealed that higher educational levels significantly influence the likelihood of eating seaweed products. Likewise, de Boer et al. (2013) found that a higher level of education had a positive impact on the choice of snacks made from environmentally-friendly proteins including lentils and seaweed. Schösler et al. (2012) also found the level of education had a positive impact on choice of different components of meat substitution options (i.e., soy, gourmet vegetarian, convenience components.

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In line with previous studies of food consumption (e.g., Verbeke 2015), familiarity is a driver for consuming seaweed products. We used the respondent's awareness that sushi wrappers are made from seaweed as a proxy for familiarity. Consumers may not be less aware of other seaweed products or products with seaweed as a minor ingredient (e.g., rice crackers). Food neophobia is the single most influential factor in predicting consumers' likelihood to eat seaweed products. Consuming unfamiliar products such as seaweed leads to repulsion among many consumers and the so-called 'yuck factor' is strongly present among Australian consumers (Pluhar 2010; Verbeke et al. 2005). Consumers of seaweed products are more likely to be neophilic, adventurous with food and willing to try new products (Altintzoglou et al. 2016). The perceived symbolic value of food consumption had a significant effect on seaweed choice motives. Seaweed is a novel food product in Western societies and obviously serves as an image and social status function. This is similar to the findings of Juhl & Poulsen (2000) and Altintzoglou et al. (2016). The observed effect of snacking behaviour suggests that seaweed products are appealing as a snack. This is consistent with the findings by Verbeke (2015) and Schösler et al. (2012).

Practical implications

This study is one of the first attempts to provide insights about consumption of seaweed products and it reveals the consumer groups in Western societies that are most likely to eat seaweed products. These insights provide input for relevant market positioning, product innovations, and communication strategies. To capitalise on the growing acceptance of seaweed products in Western societies, creative positioning of seaweed may help to pave the way for increasing human consumption of seaweed. Developing convenient and sophisticated seaweed products to appeal to higher educated consumers will lead to increased seaweed consumption. Given, neophobia is a major obstacle for consuming seaweed, managing the

sensory characteristics of seaweed including smell, appearance and texture will be critical to wider market acceptance. Avoiding aversion or disgust and identifying more palatable seaweed products, such as including seaweed as a minor ingredient in other more familiar products will lead to greater consumer acceptance (Chapman et al. 2015). Conversely, consumers of seaweed (and sushi) are more likely to be adventurous with food and willing to try new products (Altintzoglou et al. 2016). Providing innovative seaweed products and facilitating trial and experimentation by ensuring seaweed products are featured on menus, cooking shows and websites and recipe books will encourage consumption by these more adventurous food consumers. More health conscious consumers are a primary market for seaweed (Prager 2017), hence new product development and marketing campaigns need to accentuate the significant health and nutritional benefits of seaweed consumption. Seaweed consumers are also more likely to assign symbolic value to food choices, and therefore capitalising on the association of "you are what you eat" and the potential for seaweed to be considered to be a chic or trendy food choice should underpin promotional strategies for new seaweed products. Finally, seaweed consumption is linked to a propensity to snack, representing an opportunity for the seaweed industry to focus on developing healthy, tasty and convenient seaweed snacks.

Limitations and future research

The focus in our study is on Australian consumers, future studies in other Western societies are recommended to test for generalisability. In our model, we specified the dependent variable as a binary choice. By dichotomizing the original 7-point scale, a potential loss of information is possible. However, given the non-normal distribution of the values, this tactic is defensible based on practical and empirical reasons. An alternative multi-

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nominal logistic regression approach with a three-category response variable contributed little in terms of empirical insights compared with the binary choice modelling.

Our model explained 62% of the variation in the dependent variable and the other goodness-of-fit statistics are satisfactory. Other predictors of likelihood to eat seaweed products could lead to additional predictive ability, such as disgust (La Barbera et al. 2018; Olatunji, et al. 2009). Martins and Pliner (2006) identified that "animalness/livingness" and aversive textural properties form the basis for disgust reactions towards foods, and studies of reactions to textural properties seems to be particularly relevant in the case of seaweed products.

Funding:

This work was funded by an internal university grant

Declarations of interest:

None

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